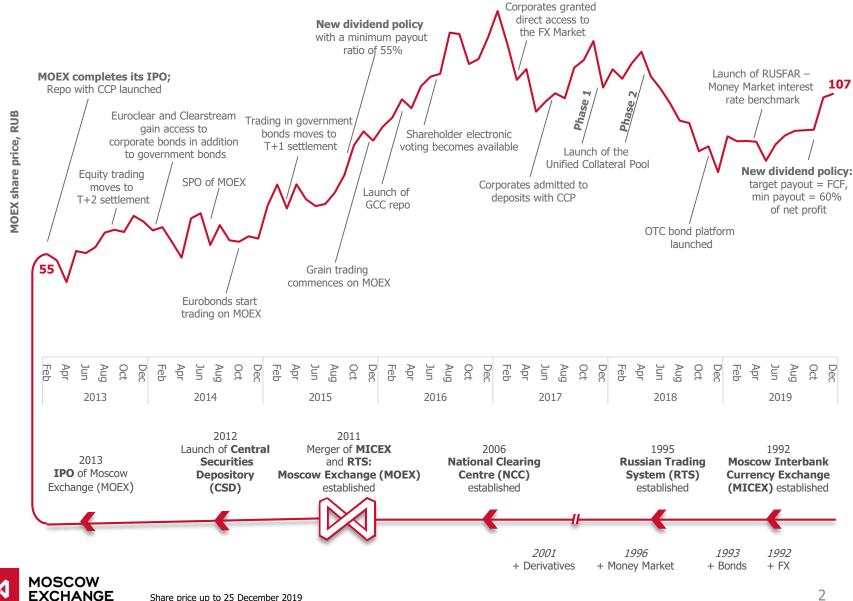




December 2019

Investor presentation

History of MOEX: the path of ongoing progress



Investment and corporate highlights

Financial Resilience

- Counter-cyclical business model coupled with robust cost control
- Secular growth of fees and commissions (F&C) across 7 complimentary F&C business lines
- Business-driven margin and collateral requirements generate sustainable net interest income (NII)
- Operating income F&C/NII split of 60/40 evolving towards F&C
- One of the highest EBITDA margins among global peers
- Attractive dividend policy: min. payout of 60%; target payout of 100% FCFE; track record of distributing 55-89% of 2014-2018 profits

Strategic Stance

- Low penetration of financial services indicates secular growth potential
- The world's most diversified exchange with trading in 5 asset classes vs ~3 offered by "traditional" exchanges
- **Complete vertical integration** of a trading engine with a clearing house and a central securities depository makes up **a unique platform**
- **Cornerstone** of the Russian financial system: MOEX brings together the tiers of the banking system by managing ~3/4 of its total liquidity flow
- The world's **only exchange** focused on Russian financial assets in the market is open for competition (ex. the CSD). OTC is the main competitor
- B2B business model: investors trade via locally licensed brokers and banks. Foreign investors have SMA and ICM services at their disposal

Corporate Governance

- A 27-year history of successful and continuous implementation of infrastructural and regulatory reforms
- No single controlling shareholder: free float of 58% with substantial international participation; the largest shareholder owns <12%
- Most Supervisory Board members are independent directors (7 out of 12)
- Established track record for efficient capital allocation

Operational Excellence

- All-electronic since 1997
- Vast in-house IT expertise: ~1/3 of staff are IT developers, supporting a CAPEX-light business model
- Single-tier clearing system requires all participants to provide eligible collateral in cash or securities to trade any asset class
- **Pre-trade risk checks** forestall any "fat fingers"/"flash crash" problems
- Low-cost product scalability: a new order book launch requires the equivalent of circa USD 10 thousand





Business overview

- **2** Corporate governance and dividends
- **3** Market position and competitive strategy
- 4 Financial track record
- **5** 3Q 2019 update



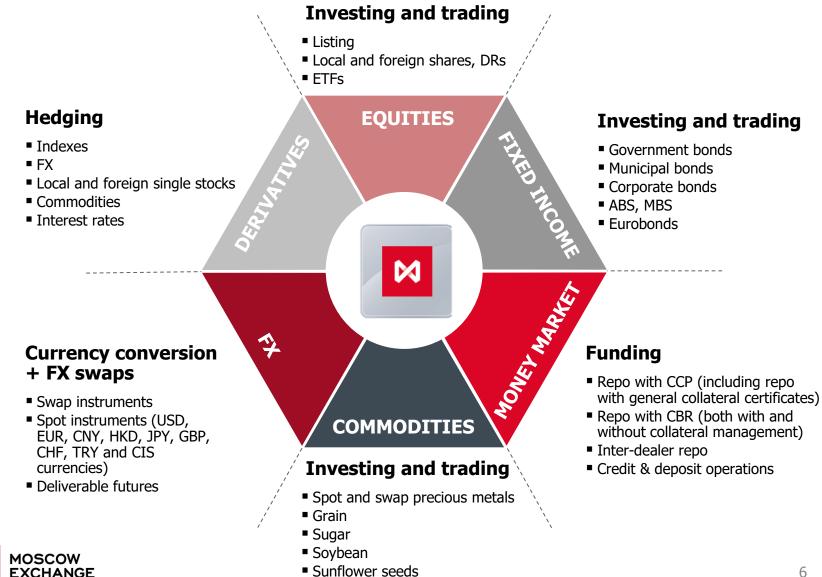
Robust and trusted infrastructure

Trading platform, NCC as the Central Counterparty (CCP) and NSD as the Central Securities Depository (CSD)

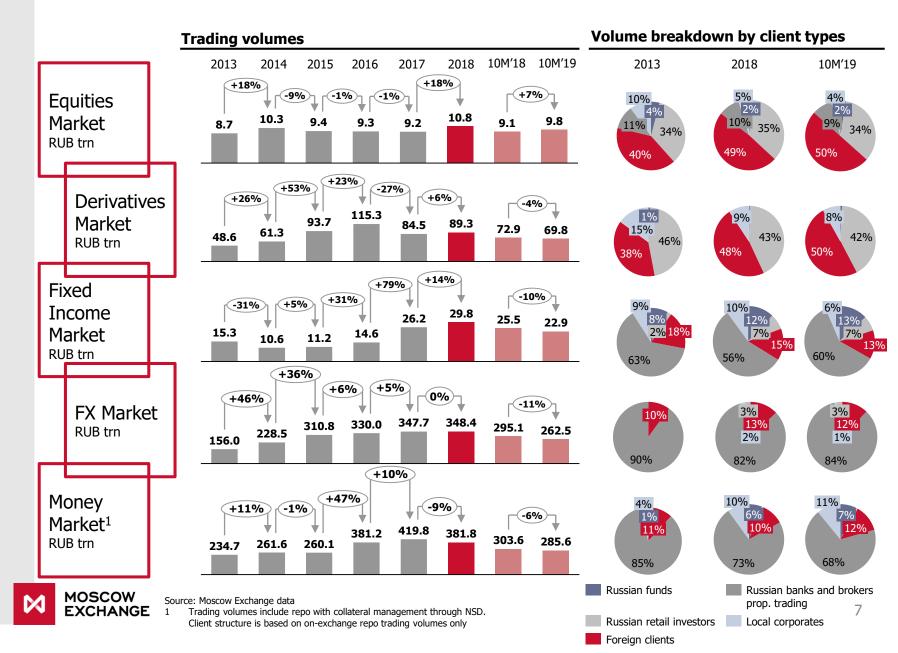
TRADING	CLEARING	SETTLEMENT & DEPOSITOR
 MOEX markets ADTV 3,4 RUB trln (2018) Pre-order validation (100+ risk check scenarios) ensures integrity of trades World class latency of 200-300 microseconds >500 trading members (all markets) 	 NCC cleared ADTV 3,1 RUB trln (2018) BBB local currency rating from Fitch The target NCC capital for 2019 is ~RUB 66 bln (the level of 1 Jan 2019) As of 1 Nov 2019, N1_{CCP} is 142.2% 	Assets on deposit ² RUB trn 21.8 24.9 36.4 39.4 45.0 12.3 1
Trading venue's OPEX coverage In effect since 3Q2019 RUB bln	National Clearing Centre (NCC) proprietary funds (capital) ¹ RUB bln 61.5 64.7 67.9	National Settlement Depository (NSD) proprietary capital ³ RUB bln
In effect since 3Q2019 RUB bln	proprietary funds (capital) ¹ RUB bln 64.7 67.9 64.7 67.9 28.8 13.2	(NSD) proprietary capital ³ RUB bln 9.4 8.8 8.9 8.9 9 6.0 7.3 7.3 6.0 7.3 7.3 7.3 7.3 7.3 7.3 7.3 7.3 7.3 7.3
In effect since 3Q2019 RUB bln	proprietary funds (capital) ¹ RUB bln 64.7 67.9 61.5 56.6 56.4 38.5 28.8	(NSD) proprietary capital ³ RUB bln 11.3 9.4 8.8 8.9 8.9 9 7.3

- Figures for 1 Jan 20XX are from the audited financial reports prepared in accordance with RAS. The latest figure is as reported by the CBR on a monthly basis. Assets on deposit based on Company's operational data - 5 2
- 3 Figures in accordance with Russian Accounting Standards as reported to and disclosed by the CBR on a monthly basis

Highly diversified product offering



Diversified client base across different markets



1	Business overview
⋈	Corporate governance and dividends
3	Market position and competitive strategy
4	Financial track record
5	3Q 2019 update



Best-in-class corporate governance standards

- ✓ Out of 12 members of the 2019-2020 Supervisory Board, 7 are independent (58% vs a minimum threshold of 20%¹)
- ✓ Four of the six Supervisory Board committees are chaired by independent directors
- ✓ MOEX was a pioneer to adopt the new criteria of Director Independence aligned with the new Corporate Governance Code

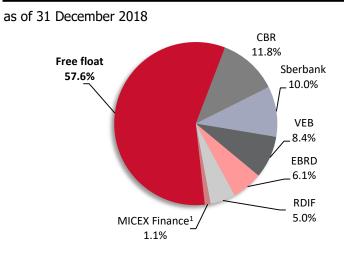
	Supervisory Board members	Strategy Planning	Audit	Nomination and Remuneration	Budget	Technical Policy ²	Risk Management
	Ilya Bakhturin Director at Russian Direct Investment Fund	\checkmark					
.	Yury Denisov Chief Executive Officer at Moscow Exchange						
Q	Andrey Golikov - Deputy Chairman Deputy Chairman of the Supervisory Board at Moscow Exchange	\checkmark			Chair		Chair
E	Valery Goreglyad Chief Auditor at the Bank of Russia						\checkmark
	Bella Zlatkis Deputy Chairman of the Executive Board at Sberbank of Russia						
	Paul Bodart Professor at Solvay Business School	\checkmark	\checkmark				
Q.	Mikhail Bratanov Head of Securities Services in Russia and CIS at Rosbank			Chair	\checkmark		\checkmark
	Dmitry Eremeev President at FIX	\checkmark				\checkmark	
	Maria Gordon Member of the Supervisory Board at Alrosa		Chair	\checkmark	\checkmark		
	Alexander Izosimov Director General at DRCAdvisors AB		\checkmark	\checkmark		Chair	
	Rainer Riess Director General at Federation of European Securities Exchanges (FESE)	Chair	\checkmark				
	Oleg Viyugin <i>- Chairman</i> Professor at Higher School of Economics	\checkmark		\checkmark			



- * Independent directors
- * Independent directors
- 1 The threshold is for stocks listed in the First level of the Quotation list as per the Listing Rules of Moscow Exchange
- 2 The Technical Policy committee includes key industry IT professionals

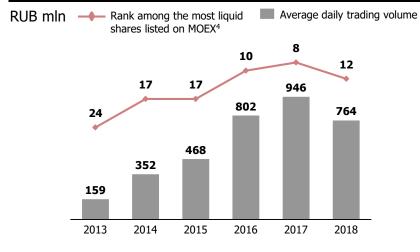
Dispersed ownership with one of the highest free-floats in Russia

Dispersed ownership with no controlling shareholder...



Growing liquidity of MOEX shares³

1



...and one of the highest free-floats in Russia² Magnit 71% Moscow Exchange 58% Lukoil 54% Mechel 50% Sberbank 48% Gazprom 46% MTS 45% Aeroflot 41% Norilsk Nickel 38% 37% Safmar 33% Sistema 34% Alrosa 34% Detsky Mir 33% Inter RAO

Transparency and international recognition

17%

M Video

- International index providers MSCI and MVIS include MOEX shares in their indices
- Voluntary disclosures and regular updates of investor materials, including monthly trading results
- Annual MOEX Forums in Moscow, New York, London and Shanghai have become well-know venues to maintain dialogue with international market participants

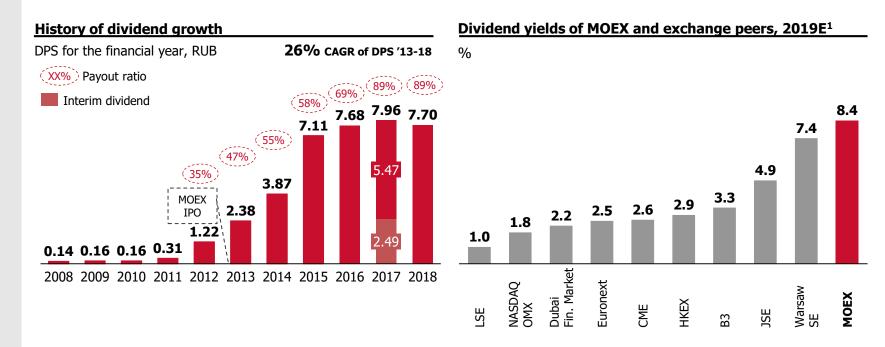
Robust investor relations program:

- ✓ 320+ investor meetings in 2018
- ✓ IR activities in Russia, the UK, Europe and the US to maintain dialogue with overseas investors
- ✓ IR awards in Russia in 2014-2017



- 100% owned subsidiary of the Moscow Exchange
- 2 Free-float ranking of locally registered Russian companies included in the MOEX Index (as of 25.10.2019)
- 3 Trading volumes in the main trading mode (T0, T+2)
- 4 The ranking includes ordinary and preferred shares

2018 payout of 89%



Comments

- Dividend policy approved in October 2019 sets 60% of net profit as the minimum payout and the target payout of 100% FCFE
- In 2019 MOEX paid a DPS of 7.70 for 2018, which amounts to 89% of the consolidated IFRS net profit for the year



1	Business overview
2	Corporate governance and dividends
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MOEX product offering vs other exchanges

			A	sset classes			Tra	de and po	ost-trade serv	
Exchange	Country	Equity	Bonds	Derivatives	FX	Commo dities	Trading	Clearing	Depository	Market Data
CME	USA	×	×	\checkmark	×	×	\checkmark	\checkmark	×	\checkmark
HKEx	Hong Kong	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	\checkmark	\checkmark
Deutsche Boerse	Germany	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	\checkmark	\checkmark
ICE - NYSE	USA	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	×	\checkmark
В3	Brazil	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
LSE	UK	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	×	\checkmark
ASX	Australia	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	\checkmark	\checkmark
SGX	Singapore	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	\checkmark	\checkmark
Japan Exchange	Japan	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	×	\checkmark
NASDAQ OMX	USA	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	×	\checkmark
MOEX	Russia	√	\checkmark	\checkmark	\checkmark	√	V	\checkmark	\checkmark	\checkmark
CBOE	USA	×	×	\checkmark	×	×	\checkmark	×	×	\checkmark
BME	Spain	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	\checkmark	\checkmark
ТМХ	Canada	\checkmark	\checkmark	\checkmark	×	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
BMV	Mexico	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	\checkmark	\checkmark
Bursa Malaysia	Malaysia	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	\checkmark	\checkmark
JSE	South Africa	\checkmark	\checkmark	\checkmark	×	×	\checkmark	\checkmark	×	\checkmark
WSE	Poland	\checkmark	\checkmark	\checkmark	×	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark



Leading positions in a global context in 1H 2019

est exchange in fixed in	come ¹	7 th larg	7 th largest exchange in derivatives ²				
Exchange	Country	Trading vol. (USD bln)	Incl. REPOs	Rank	Exchange	Country	Contracts tr (mln)
BME	Spain	3 146	\checkmark	1	NSE India	India	2 714
Moscow Exchange	Russia	3 107	\checkmark	2	CME Group	USA	2 454
Johannesburg SE	South Africa	1 298	\checkmark	3	B3 (BM&FBOVESPA)	Brazil	1 310
Korea Exchange	Korea	931	×	4	Deutsche Boerse	Germany	1 001
Oslo Bors	Norway	466	\checkmark	5	Korea Exchange	Korea	807
Shanghai SE	China	445	×	6	CBOE	USA	686
Colombia SE	Columbia	162	×	7	Moscow Exchange	Russia	669
Nasdaq Nordic	USA	156	×	8	Shanghai Fut. Exchange	China	598
LSE Group	UK	142	×	9	Nasdaq OMX	USA	545
Santiago SE	Chile	139	\checkmark	10	Zhengzhou Commodity Exchange	China	525
	Exchange BME Moscow Exchange Johannesburg SE Korea Exchange Oslo Bors Shanghai SE Colombia SE Nasdaq Nordic LSE Group	BMESpainMoscow ExchangeRussiaJohannesburg SESouth AfricaKorea ExchangeKoreaOslo BorsNorwayShanghai SEChinaColombia SEColumbiaNasdaq NordicUSALSE GroupUK	ExchangeCountryTrading vol. (USD bln)BMESpain3 146Moscow ExchangeRussia3 107Johannesburg SESouth Africa1 298Korea ExchangeKorea931Oslo BorsNorway466Shanghai SEChina445Colombia SEColumbia162Nasdaq NordicUSA156LSE GroupUK142	ExchangeCountryTrading vol. (USD bln)Incl. REPOsBMESpain3 146√Moscow ExchangeRussia3 107√Johannesburg SESouth Africa1 298√Korea ExchangeKorea931×Oslo BorsNorway466√Shanghai SEColumbia162×Colombia SEColumbia156×LSE GroupUK142×	ExchangeCountryTrading vol. (USD bln)Incl. REPOsRankBMESpain3 146√1Moscow ExchangeRussia3 107√2Johannesburg SESouth Africa1 298√3Korea ExchangeKorea931×4Oslo BorsNorway466√5Shanghai SEChina445×6Colombia SEColumbia162×7Nasdaq NordicUSA156×8LSE GroupUK142×9	ExchangeCountryTrading vol. (USD bln)Incl. REPOsRankExchangeBMESpain3 146√1NSE IndiaMoscow ExchangeRussia3 107√2CME GroupJohannesburg SESouth Africa1 298√3B3 (BM&FBOVESPA)Korea ExchangeKorea931×4Deutsche BoerseOslo BorsNorway466√5Korea ExchangeShanghai SEChina445×6CBOEColombia SEColumbia162×8Shanghai Fut. ExchangeLSE GroupUK142×9Nasdaq OMXSantiago SEChile139√10Zhengzhou Commodity	ExchangeCountryTrading vol. (USD bln)Incl. REPOsRankExchangeCountryBMESpain3 146√1NSE IndiaIndiaMoscow ExchangeRussia3 107√2CME GroupUSAJohannesburg SESouth Africa1 298√3B3 (BM&FBOVESPA)BrazilKorea ExchangeKorea931×4Deutsche BoerseGermanyOslo BorsNorway466√5Korea ExchangeKoreaShanghai SEChina445×6CBOEUSAColombia SEColumbia162×8Shanghai Fut. ExchangeRussiaLSE GroupUK142×9Nasdaq OMXUSASantiago SEChile139√10Zhengzhou CommodityChina

Tth I am a stand because in the standard stands

Among top 26 exchanges by equity trading volumes globally³

Ord In the state of the state o

15th largest publicly listed exchange by Mkt Cap⁴

traded

Rank	Exchange	Country	Mkt Cap (USD bln)	Securities listed	Trading vol. (USD bln)	Rank	Exchange	Country	Mkt Cap (USD bln)
						1	CME	USA	69.5
1	Nasdaq OMX	USA	11 658	3 080	8 087	2	ICE&NYSE	USA	48.5
2	ICE&NYSE	USA	24 231	2 335	7 240	3	HKEx	Hong Kong	44.4
3	Shenzhen SE	China	3 034	2 170	6 619	4	Deutsche Boerse	Germany	26.8
-						5	LSE Group	UK	24.3
4	Shanghai SE	China	4 777	1 478	4 589	6	B3 (BM&FBovespa)	Brazil	20.1
5	Japan Exchange	Japan	5 614	3 677	2 560	7	Nasdaq OMX	USA	15.9
6	LSE Group	UK	3 934	2 450	994	8	CBOE	USA	11.6
-						9	ASX	Australia	11.2
/	HKEx	Hong Kong	4 189	2 382	983	10	Japan Exchange	Japan	8.5
8	Korea Exchange	Korea	1 433	2 221	976	11	SGX	Singapore	6.3
9	Euronext	EU	4 418	1 239	953	12	Euronext	EU	5.3
						13	TMX Group	Canada	3.9
						14	BATS	USA	3.4
26	Moscow Exchange	Russia	720	220	79	15	Moscow Exchange	Russia	3.3

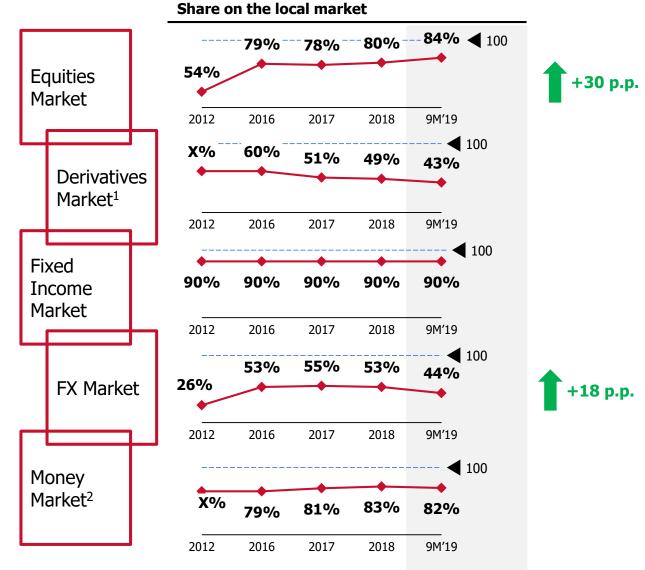
Sources: Moscow Exchange, WFE as of 01 August 2019, Bloomberg, LSE Group Due to differences in methodologies, data on fixed income trading may not be directly comparable among exchanges. Data for 1H 2019 1



2 Data for 1H 2019 3 Top equity trading exchanges are ranked by trading volume. Ranking without BATS (excluded due to absence of data for market capitalization and 14 number of listed companies). Data for 1H2019

Market capitalization of public exchanges based on Bloomberg data as of 31 June 2019 4

High and increasing market share versus OTC trading



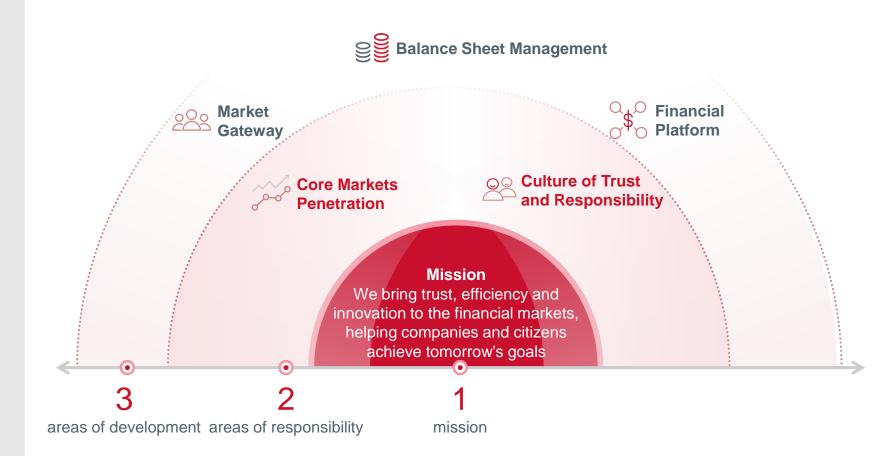


Source: Moscow Exchange data, Bank of Russia

1 Data before the launch of obligatory reporting to repository are unavailable

2 Repo trading volumes only. Data before the launch of obligatory reporting to repository are unavailable

Strategy 2024: mission, areas of responsibility and areas of development





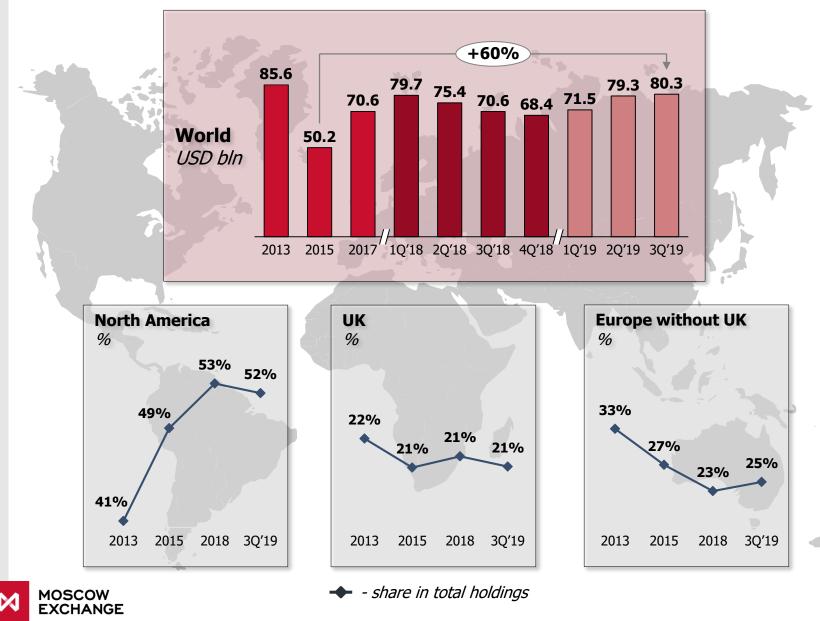
Key drivers of F&C Income growth through 2024

			CAGR ¹
S)	Macro	 GDP growth Inflation Foreign trade turnover 	+3-4%
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Core Markets Penetration	<ul> <li>Primary market development (capital raising by companies, incl. SMEs)</li> <li>Development of Derivatives Market and Standardized OTC Derivatives</li> <li>Expansion of trading hours and the product line</li> <li>Market data</li> </ul>	+3-4%
	Financial Platform	<ul><li>Registrar of financial transactions</li><li>Transit 2.0</li></ul>	
0))))	Balance Sheet Management	<ul><li>Corporate Marketplace</li><li>OTC services</li></ul>	+3-4% in aggregate
	Market Gateway	<ul><li>Financial products Marketplace</li><li>Investment Marketplace</li></ul>	
		~	10% per annum in total

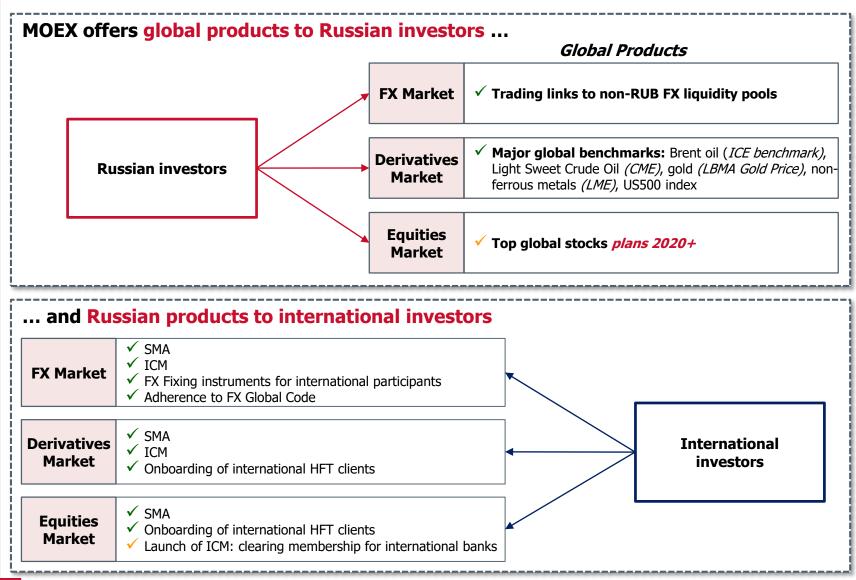


Effect on

# **Reported international funds' holdings of Russian equities**

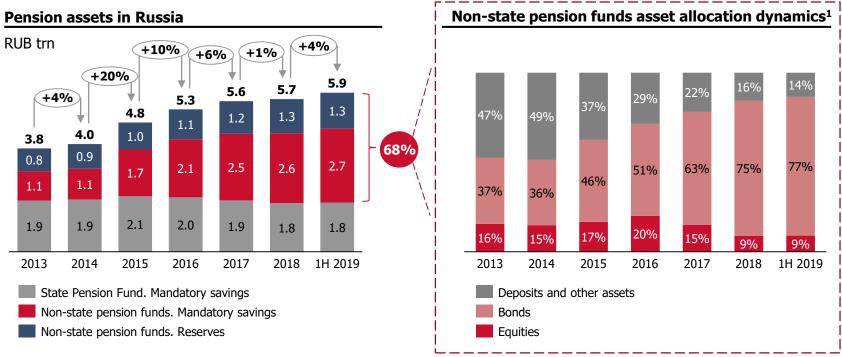


# **Global products and international investors**





# Local institutional investors: the potential of **pension funds**

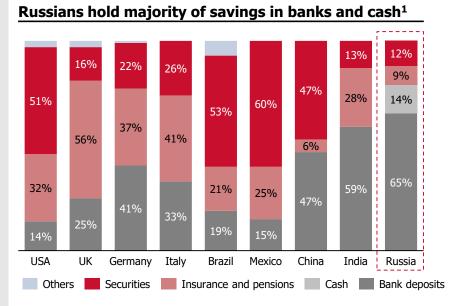


#### Key highlights of the pension reform

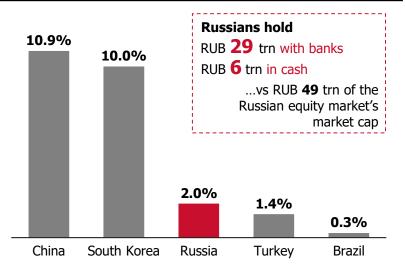
- Bank of Russia became a regulator of the pension system in 2013
- Adopted changes in non-state pension fund regulation:
  - > "One year non-loss" rule was abolished
  - Investment horizon of NPFs was extended to 5 years
  - Customers are now incentivized to stay with the fund for not less than 5 years
  - $\geq$  Guarantee fund mechanism (similar to the Deposit Insurance Agency in the banking system)
  - New allocations to NPFs remained under moratorium until 2019, which reduced growth potential and left room for organic growth only



# Retail money: aiming to grow the culture of investing

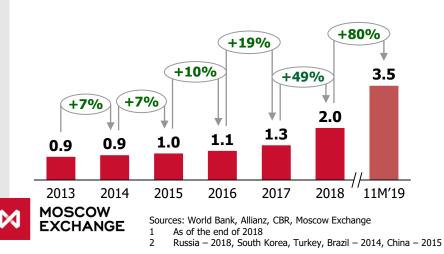


#### Number of retail broker accounts as % of population²



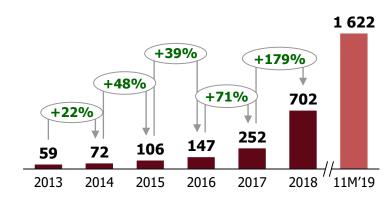
#### Number of unique retail clients

mln



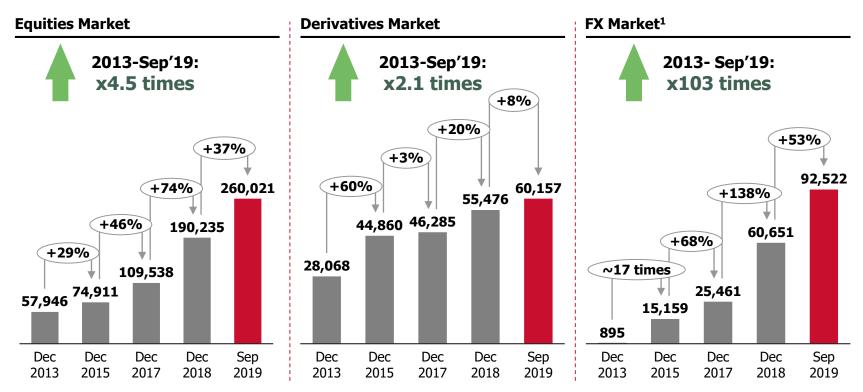
#### **New retail clients**

thousand



# Retail clients: a growing segment of the Russian financial market

Number of active retail client accounts

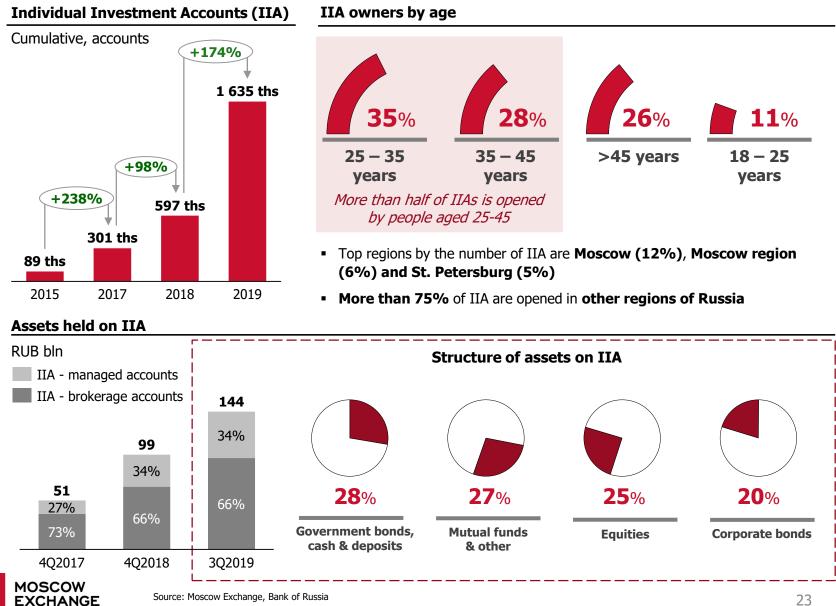


## Regulatory changes stimulating retail participation in financial market:

- Introduction of individual investment accounts for private investors since 2015
- Tax breaks on capital gains on securities held for more than 3 years (up to RUB 9 mln for securities purchased after 1 Jan 2014)
- Tax exemption on coupon payment on corporate bonds (for bonds issued after 2017)
- Retail investors are allowed to **remotely open a brokerage account**. This simplifies the process for retail investors in Russia's far-flung regions



# **Individual Investment Accounts (IIA)** in detail



# **MOEX Marketplace: the blueprint**

# THE CONCEPT:

- Retail deposits (RUB 29 trn) is the single largest asset pool that might drive growth of on-exchange products
- It lacks a fast, convenient interface for retail deposit management across banks an area MOEX can digitalize
- MOEX will expand its core expertise to standardize and unify the market of retail deposits, making it truly online

#### **MOEX HAS:**

- Market neutrality & trust: no room for conflicts of interest since MOEX does not originate loans or deposits
- Essential infrastructure: NSD is the centerpiece, managing the financial transactions registrar (FTR)
- Tech expertise: IT development; 25+ years of interaction with banks via API in securities & FX trading etc.

#### **MOEX GETS:**

- A new source of fee income: long-term revenue potential can be measured on a scale of RUB billions
- Business development: cross-selling to a new audience, many times larger that the existing set of active clients
- Market intelligence & behavioral data: obtaining a complete financial profile of a wide retail client base



# **MOEX Marketplace: the deposit platform has been created**

#### **START: the Marketplace welcome page;** FINISH: the Marketplace success page; Redirected from a deposit aggregator's website Deposit opening confirmation with a notice of FTR record московская московская M БИРЖА БИРЖА Мои продукты / Вклад "Просто накопить" Добро пожаловать на Маркетплейс Московской Биржи! Вклад "Просто накопить' После регистрации на платформе вы сможете заключать договоры, переводить деньги, открывать вклады и управлять ими в любых банках на маркетплейсе онлайн, без визита в отделения. Поздравляем, Вы открыли вклад! Вклады, открытые на платформе, застрахованы АСВ. При наступлении страхового случая Все средства на вкладе надежно застрахованы АСВ. Запись о вкладе помещена в возмещение выплачивается автоматически. Регистратор финансовых транзакций. Посмотреть выписку Открытие вклада "Просто накопить" | Банк ' Сумма вклада Начислено процентов Текушая Лата Дата ставка открытия окончания 70 000.00 ₽ 0₽ Анкета (1/4) 5.75% 01.03.201931.05.2019 1

#### The Deposit has been selected; Onboarding process is underway

Abbreviations: FTR – Financial Transactions Registrar at NSD FPS – CBR's Faster Payments System DIA – State Deposit Insurance Agency

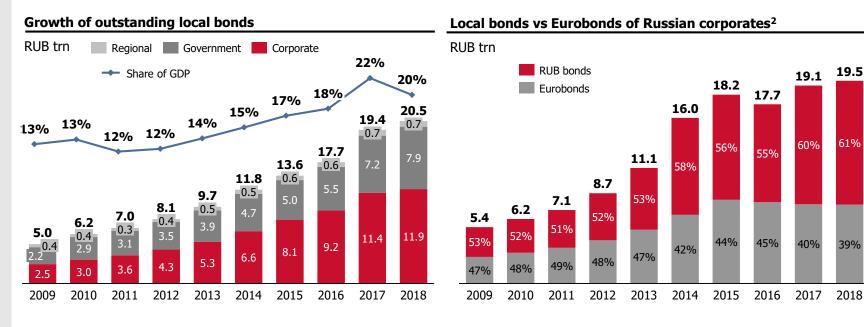
## Customer journey stages & corresponding solutions provided by MOEX

- ✓ (1) Websites of financial services aggregators work as gateways, provide leads. Marketplace integration with aggregators' websites.
- ✓ (2) Client registration with logging via gosuslugi.ru (online state services portal with 65+mln users). Marketplace login interface.
- ✓ (3) One-time biometric identification with state-sponsored system operated by Rostelecom or offline with a courier, then KYC stage.
- $\checkmark$  (4) Deposit contract request and confirmation with e-signatures. Marketplace personal account interface.
- ✓ (5) Money transfer to the deposit account using NSD's and CBR's frameworks (FPS to connect in Q2 2019). NSD's payment system.
- ✓ (6) Deposit opening confirmation with a notice of FTR record stored at NSD and covered by the DIA. NSD's FTR functionality.
- $\checkmark$  (7) A client uses the marketplace as an internet bank to manage deposits (additions, withdrawals, etc.) in real-time.

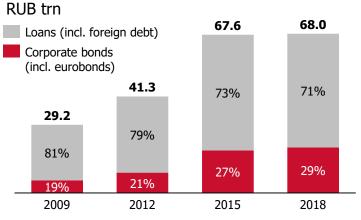
#### Commercial launch is planned upon adoption of the law enabling the use of the Marketplace platform.



# Bond market – why we are strong believers



#### Corporate loans vs corporate bonds in Russia



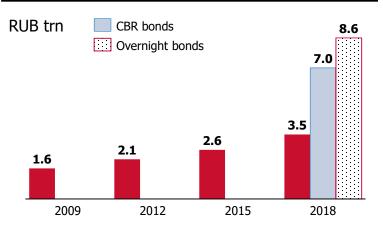
#### 

Sources: Bank of Russia, Cbonds, Rosstat, Moscow Exchange

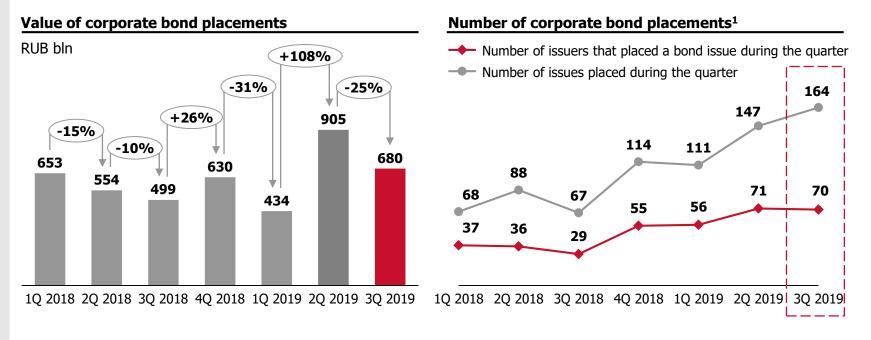
1 RUB-denominated bonds traded on MOEX's Bond Market in January 2018

2 Including banks and financial institutions. Data for 2018 as of 31 December 2018

#### Bond primary market trading volume



# **Increased corporate activity on the Primary Bond Market**



- Strong DCM activity by corporates was driven by delayed demand for capital and expectations of a key rate cut.
- In July, MOEX welcomed its first Belarusian corporate issuer as retailer Eurotorg placed inaugural RUB 5 bln bonds.
- In August, Fitch upgraded Russia's sovereign rating to BBB from BBB-, which is supportive for corporate placements.
- MOEX created a Sustainability Sector for financing projects in the fields of environmental and social sustainability.
- Most liquid corporate bonds and Ministry of Finance Eurobonds began trading in T+1 mode.



# Trend of local placements continued

#### Capital raisings on MOEX in 2017

Company	Date	Transaction type	Transaction value, RUB bln
ТМК	February 2017	SPO	10.0
Detski Mir	February 2017	IPO	21.1
Phosagro	February 2017	SPO	15.0
UWC	May 2017	SPO	1.9
Polyus <i>(dual)</i>	June 2017	SPO	52.3
Bank Saint Petersburg	July 2017	SPO	3.2
MVideo	July 2017	SPO	18.0
Norilsk Nickel'	July 2017	SPO	23.8
Magnitogorsk Iron & Steel Works	September 2017	SPO	13.0
Aeroflot	September 2017	SPO	9.8
Megafon	October 2017	SPO	22.5
Obuv Rossii	October 2017	IPO	5.9
Credit bank of Moscow	October 2017	SPO	14.4
Globaltruck	November 2017	IPO	3.5
Magnit	November 2017	SPO	43.9
En+ (dual)	November 2017	listing	

#### Capital raisings on MOEX in 2018

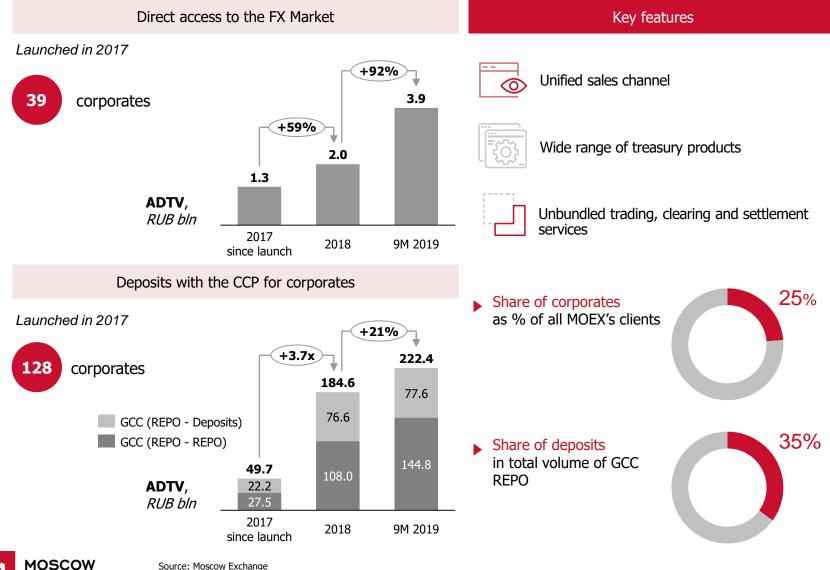
Company	Date	Transaction type	Transaction value, RUB bln
Lukoil	January 2018	SPO	10.0
X5 Retail Group	February 2018	listing	
Interrao	March 2018	SPO	4.3
Raven Property	October 2018	listing	

#### Capital raisings on MOEX in 2019

Company	Date	Transaction type	Transaction value, RUB bln
Norilsk Nickel'	March 2019	SPO	36.3
LSR Group <i>(dual)</i>	April 2019	SPO	5.8
Polyus <i>(dual)</i>	April 2019	SPO	25.5
NLMK	June 2019	SPO	25.6
Gazprom	July 2019	SPO	139.1
PIK	October 2019	SPO	4.8
TCS Group	October 2019	listing	
Credit Bank of Moscow	November 2019	SPO	14.7
Detski Mir	November 2019	SPO	15.9
Gazprom	November 2019	SPO	187.7

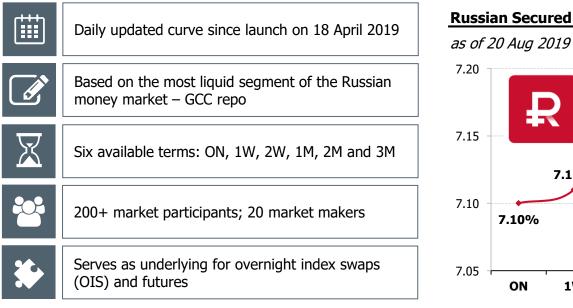


# **Corporates on the FX and Money Markets**

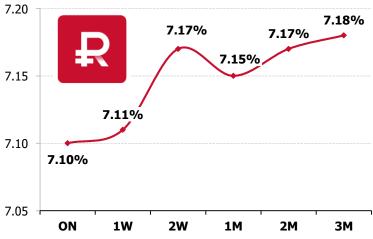


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# **RUSFAR – update on the new benchmark's development**



#### **Russian Secured Funding Average Rate curve**



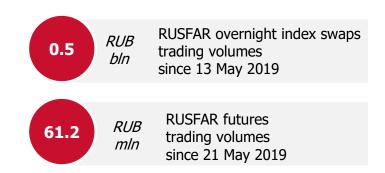
#### Progress in 2Q'19 and beyond

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- Launch of futures and overnight index swaps on RUSFAR
- USD-denominated RUSFAR becomes the first "clean" benchmark for the cost of secured USD lending in Russia, i.e. unaffected by collateral type
- Complete and fully-functioning set of 20 market makers

#### Trading volumes of RUSFAR-linked contracts



# **MOEX OTC platforms and solutions**

OTC bond platform	I	ndicative Quotation System (IQS) for options and futures
<b>2200+</b> bonds (locals and Eurobonds) Integration with NSD		<b>Most actively traded underlyings:</b> USD/RUB, EUR/USD, SBRF, GAZR, VTBR, LKOH, RTS Index
42 participants		5 participants
<b>Plans:</b> external market data, access for corporates, addition of stocks, DRs and REPO capabilities		Plans: RFS/RFQ services to be launched in 2020
FX links to global liquidity pools		Standardized OTC derivatives market
Non-RUB FX pairs: EUR/USD, GBP/USD		FX swaps, FX forwards, interest rate swaps, cross currency swaps, overnight indexed swaps, flex-options
58 participants, 3 liquidity providers		49 participants
>7000 transactions with a total value of USD 3500 mln		Trading values <b>up 2x YoY</b> in 7M2019 to RUB 359 bln Participants started to trade <b>longer maturities</b>
Plans: swaps, gold, oil, new liquidity providers		<b>Plans:</b> search for liquidity system, IRS (KetRate), OIS (Implied rate); maturity up 10 years (now up to 5)

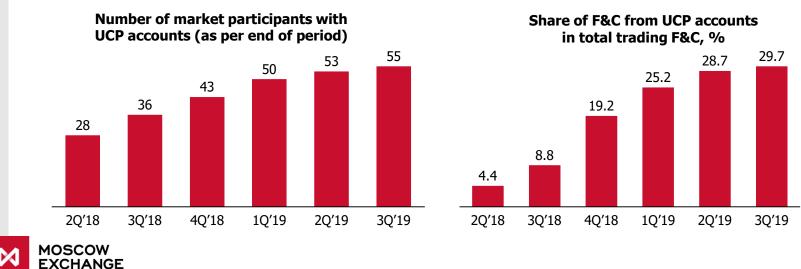


# **Unified Collateral Pool: a strategic project completed**

#### **Timeline and latest developments**

☑ Completed	Completed	☑ Completed	☑ Completed
Dec '17: phase 1	May '18: phase 2	Aug '18: 1 st tariff hike for UCP participants	Nov' 18: 2 nd tariff hike on top of the 1 st one
Single account	Cross-margining bridge		+3% for CCP repo
Unified collateral	for spot and derivatives	+3% for CCP repo	+10% for FX swaps
Netting of settlements		+10% for FX swaps	+10% for all derivatives

- The UCP take-up continued to grow, accounting for 30% of total trading F&C in 3Q'19 compared to 29% in 2Q'19.
- UCP accounts represent ~44% of fees and volumes in the Derivatives Market, the cornerstone market of the UCP.
- On 1 November 2018 a universal tariff hike took place as scheduled. The UCP-linked tariff revision is now complete.
- New tariffs will incentivize market participants to use UCP capabilities more actively and speed up onboarding.

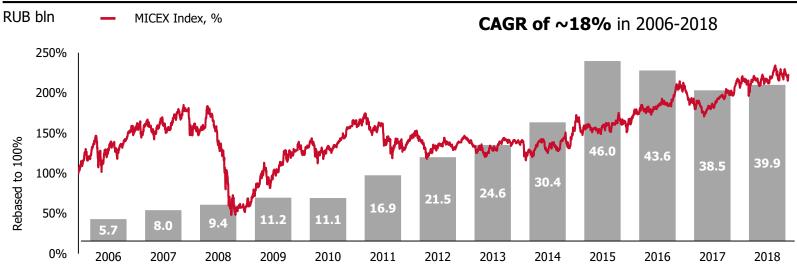


1	Business overview
2	Corporate governance and dividends
3	Market position and competitive strategy
	Financial track record
5	3Q 2019 update



# MOEX business model continues to deliver

**Operating income**¹



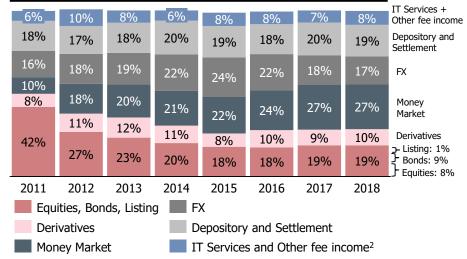
## **Key highlights**

Unique business model allows MOEX to increase operating income regardless of the stage of the economic cycle:

- Business lines are diversified, while markets have limited growth correlation
- Growth drivers differ across markets and products

2

#### Fee & commission income evolution¹



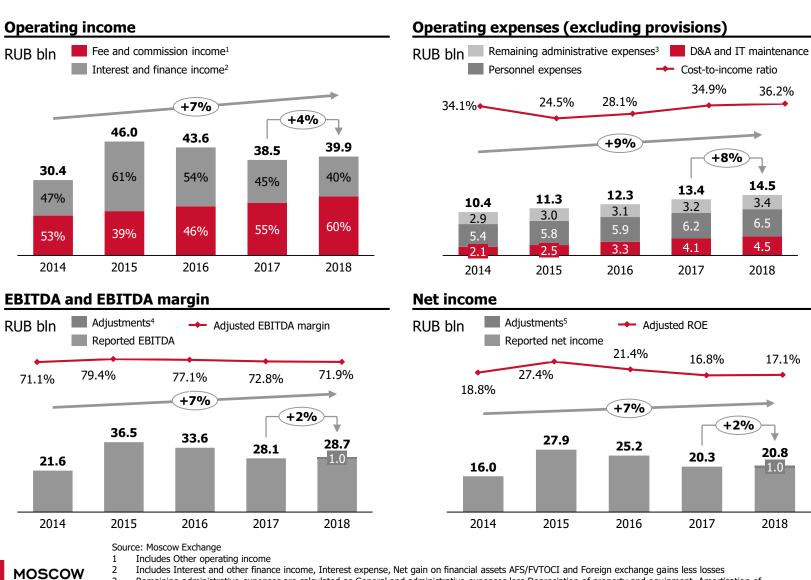


According to Moscow Exchange Consolidated Financial Statements for the relevant period 1

- RTS data is consolidated from 29 June 2011
- IT Services and Other fee income includes Information services, Sale of software and technical services and Other fee income

# **2018 summary of financials**

X% CAGR '14-18 ->

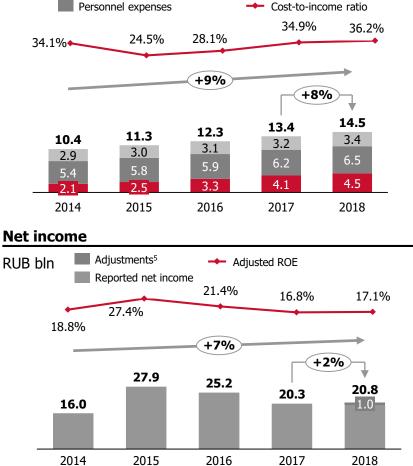


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4

5

# **Operating expenses (excluding provisions)**



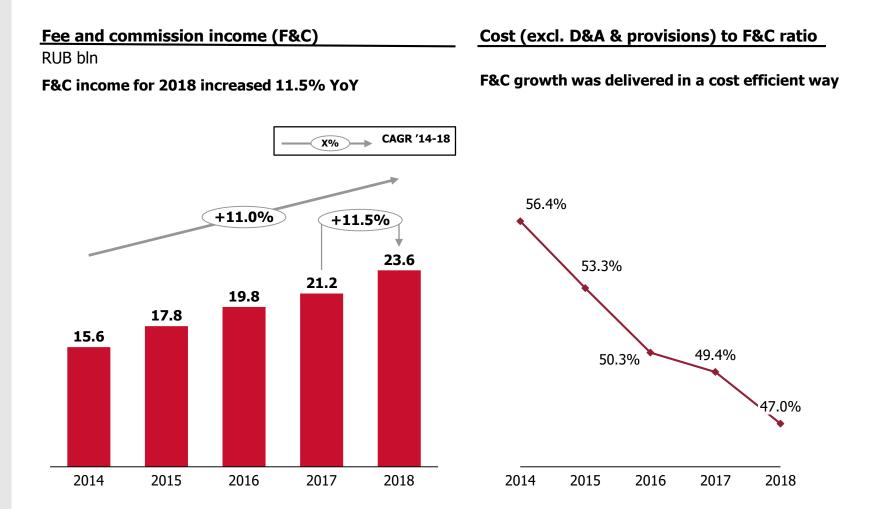
Includes Interest and other finance income, Interest expense, Net gain on financial assets AFS/FVTOCI and Foreign exchange gains less losses 3

Remaining administrative expenses are calculated as General and administrative expenses less Depreciation of property and equipment, Amortisation of intangible assets and Equipment and intangible assets maintenance

Adjustments are related to 1) IFRS 9 movement in allowance for ECLs and 2) one-off provisions in 10 and 20 2018

Adjustments are related to 1) IFRS 9 movement in allowance for ECLs, 2) change in amortization schedules and 3) one-off provisions in 1Q and 2Q 2018

# Fee & commission income: strong and sustainable growth

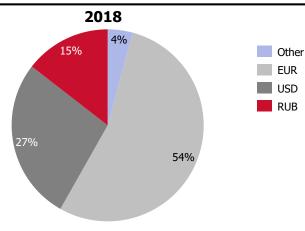


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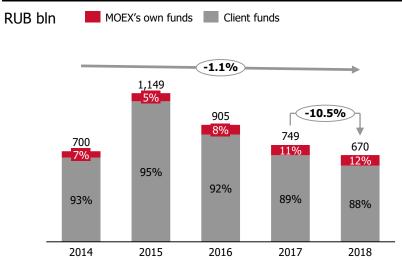
### **Interest and finance income**

Interest and finance income¹ RUB bln - Mosprime², % - Libor², % - Effective yield, % 13.0 10.7 8.8 9.2 7.4 2.4 2.6 2.3 2.4 2.0 1.8 1.0 0.1 0.4 0.1 +3.0% 28.1 -7.1% 23.7 17.3 16.1 14.3 2014 2015 2016 2017 2018

**Client funds by currency** 



#### Investment portfolio sources³

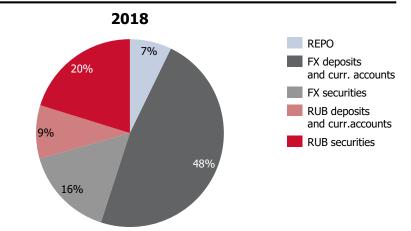


X%

->

CAGR '14-18

#### Investment portfolio by type of asset





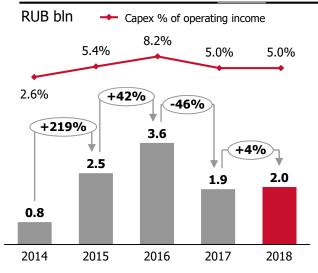
- Source: NFEA, Bloomberg, Moscow Exchange operational information and Consolidated Financial Statements
- 1 Includes Interest and other finance income, Interest expense, Net gain on financial assets AFS/FVTOCI and Foreign exchange gains less losses

2 Average daily rate for the period

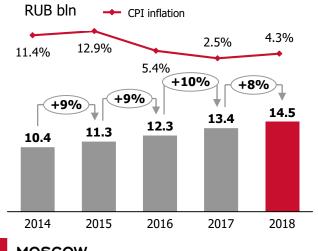
3 Based on average daily investment portfolio sources for the period according to management accounts

# **CAPEX and OPEX: 2018-2019**

#### **Capital expenditures**



**Operating expenses (excluding provisions)** 



- In 2018, CAPEX was RUB 2.0 bln, at the lower end of the guidance range of RUB 2.0 bln – 2.2 bln.
- The original (Mar'19) CAPEX guidance for FY 2019 was RUB 2.4-2.7 bln. It included Marketplace-related CAPEX of RUB 0.35 bln in 2019.
- The split between maintenance and development CAPEX was expected to be roughly equal (55% maintenance / 45% development).
- The updated (Aug'19) 2019 CAPEX guidance is RUB 2.0-2.5 bln.

- The actual growth of OPEX in 2018 was 7.6%, within the guidance range of 7-9%.
- The original (Mar'19) OPEX growth guidance for FY 2019 was 9-12%, with composition as follows (in p.p.):

+6-7% organic growth (incl. increases of VAT and social charges)

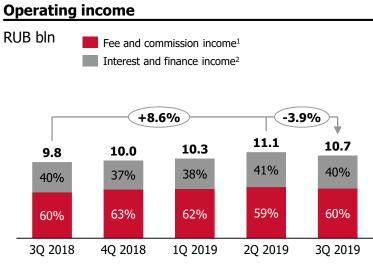
- +2-3% ongoing projects (corporates, soft commodities, bondization)
- +1-2% new projects (the Marketplace, individual pension capital)
- The updated (Aug'19) 2019 OPEX growth guidance is 8-10% YoY



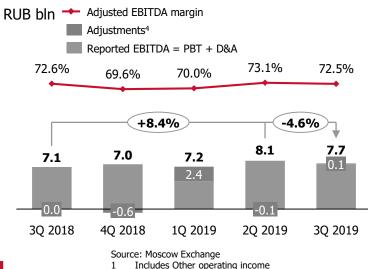
1	Business overview
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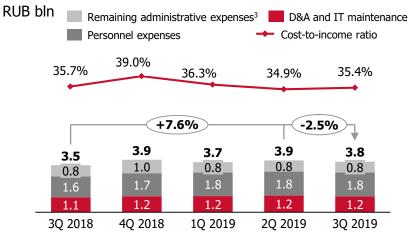
# **3Q 2019 summary of financials**



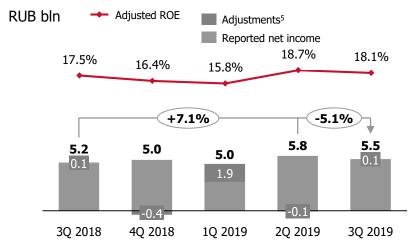
### **EBITDA and EBITDA margin**



### Operating expenses (excl. other operating expenses)



#### Net income



Includes Other operating income

2 Includes Interest and other finance income, Interest expense, Net gain on financial assets FVTOCI and Foreign exchange gains less losses

3 Remaining administrative expenses are calculated as General and administrative expenses less D&A and Equipment and intangible assets maintenance 40

Adjustments are related to 1) IFRS 9 movement in allowance for ECLs and 2) one-off provisions' accrual/release in 1Q'18, 2Q'18, 4Q'18, 1Q'19, 2Q'19, 3Q'19

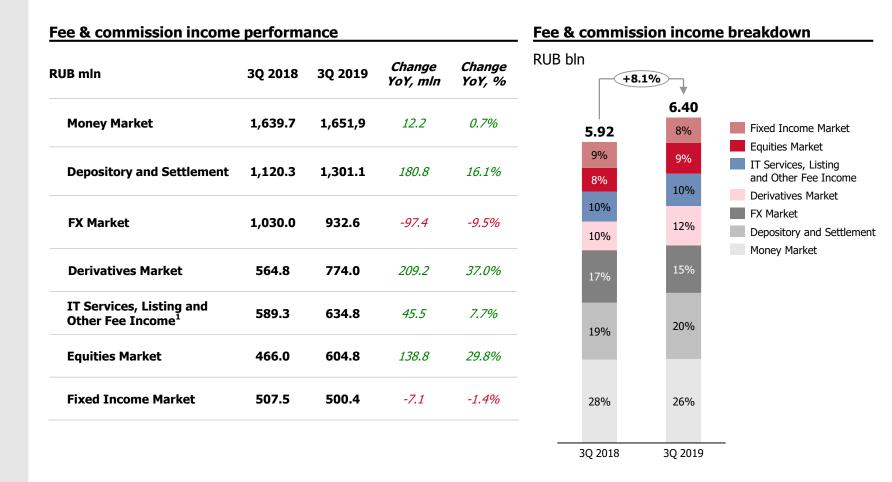
Adjustments are related to 1) IFRS 9 movement in allowance for ECLs, 2) one-off provisions' accrual/release in 10'18, 20'18, 40'18, 10'19, 20'19, 30'19, 3) for 2018 only – additional D&A related to change in amortization schedules

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### **Diversified fee and commission income**



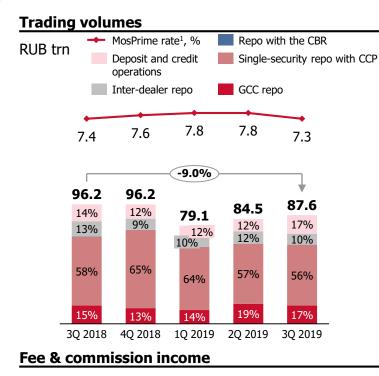


Source: Moscow Exchange, Consolidated Financial Statements

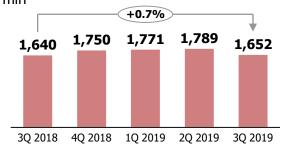
1 "IT Services, Listing and Other Fee Income" includes Information services, Sale of software and technical services, Listing and other service fees and Other fee income

# Money Market

3Q 2019



#### RUB mln

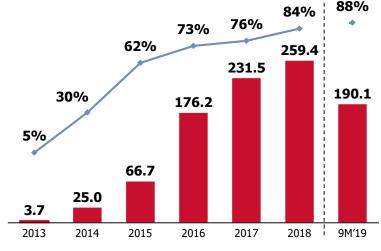


#### Trading volumes of repo with CCP

RUB trn, %

→ Share of repo with CCP in total "interdealer" repo (including GCC repo)

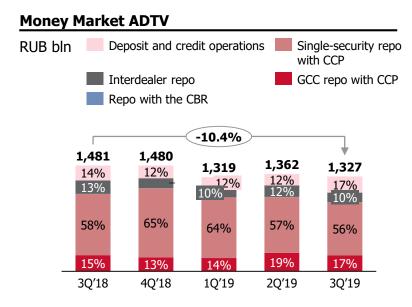
Repo with CCP trading volumes, RUB trln



- F&C was flat YoY (+0.7%) despite a 9.0% YoY decline in trading volumes.
- The quarterly share of higher value-added CCP repo volumes (including GCC repo) in on-exchange repo grew by 3 p.p. YoY.
- Lower value-added segments continued to underperform as interdealer repo volumes' contracted 26.9% YoY.
- The discrepancy between the annual dynamics of F&C and volumes was due to: (1) higher average repo terms (3Q'18: 3.2 days; 3Q'19: 3.8 days), (2) the UCP-linked fee revision.



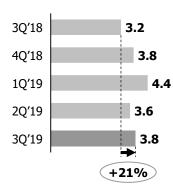
### **Money Market: recent trends**



### Average repo terms have expanded YoY



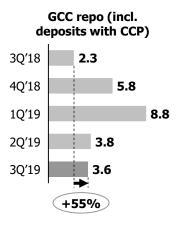




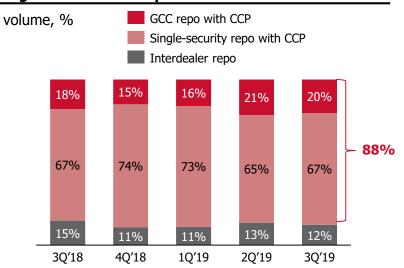
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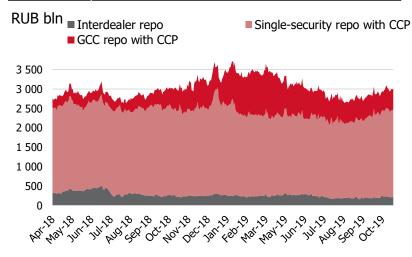
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### High share of CCP repo

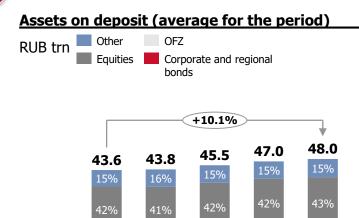


### Stable to growing open interest supports F&C income



43

### **Depository and Settlement**



17%

27%

4Q 2018

#### Fee & commission income

17%

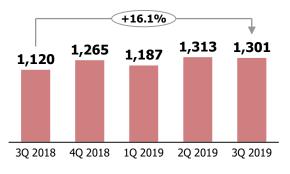
27%

30 2018

RUB mln

3Q 2019

20%



17%

26%

10 2019

18%

26%

2Q 2019

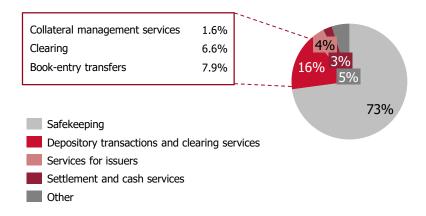
18%

25%

3Q 2019

### Fee & commission income breakdown

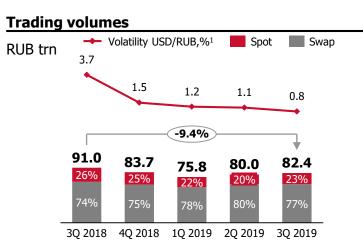
3Q 2019



- F&C income grew 16.1% YoY; average assets on deposit increased 10.1% YoY.
- The growth in assets on deposit was registered across all asset classes: federal government bonds were up 16.9% YoY, equities were up 12.4% YoY, corporate and regional bonds were up 1.6% YoY.
- F&C income growth compared to 3Q'18 was driven mainly by safekeeping fees.
- The discrepancy between growth rates of F&C income and assets is the result of business lines beyond safekeeping, such as book-entry transfers, settlement and cash services, clearing.

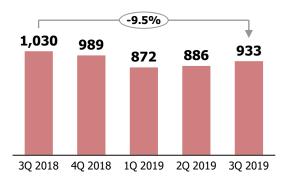


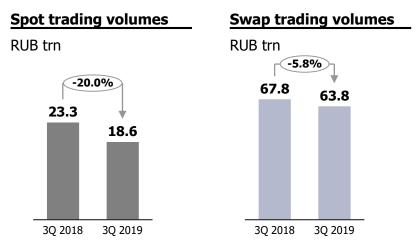




### Fee & commission income

RUB mln





### **Comments**

- Fee income declined by 9.5% YoY on the back of the corresponding decline in trading volumes.
- Spot trading volumes were down by 20.0% YoY on the back of very low volatility.
- Swap and forward volumes declined by 5.8% YoY amid low demand for FX liquidity.
- The effective fee was supported by the UCP-linked fee revision, but negatively affected by the evolution of the product mix in favor of swaps.
- MOEX's 9M'19 market share vs onshore OTC declined by 10 pp YoY to 44% (9M'18: 54%).
- The number of active clients in 9M'19 increased substantially to reach 92,522 in September – up 87.6% YoY. The average daily trading volume of corporates was USD 60 mln in 9M'19, up 107.8% YoY.

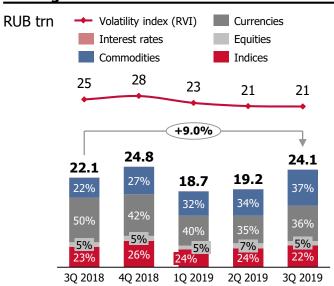


Source: Moscow Exchange operational information and Consolidated Financial Statements, CBR 1 Calculated as daily standard deviation for the period divided by the average value for the period

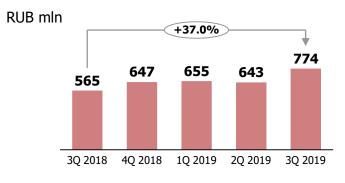
### **Derivatives Market**

Trading volumes

3Q 2019

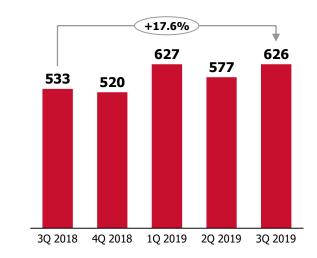


### Fee & commission income



#### **Open interest**





- F&C grew 37.0% YoY, trading volumes added 9.0% YoY.
- Trading volumes of FX derivatives declined 21.0% YoY but grew 27.8% QoQ. Index derivatives trading volumes added 6.9% YoY, while volumes of equity derivatives were flat YoY. Trading volumes of commodity contracts surged 36.9% QoQ and 80.2% YoY.
- Volumes in the OTC Derivatives Market declined 19.1% QoQ. However, fees from this business line performed better due to the growing average contract term.
- The average fee in the market was supported by a favorable product mix as the share of commodity derivatives reached an all-time high.



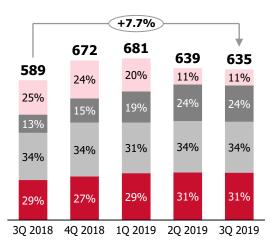
# **IT Services, Listing and Other Fee Income**

### IT Services, Listing and Other Fee Income¹

#### RUB mln

3Q 2019

- Other fee and commission income
- Listing and other fees related to Securities Market
  - Information services
  - Sale of software and technical services



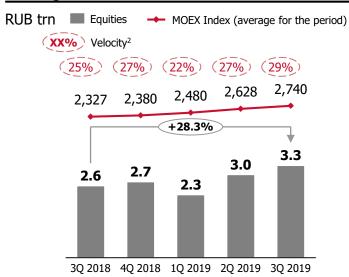
- Listing and other fees related to the Securities Market increased 98.7% YoY due to the tariff model update and a higher number of issues.
- Sales of information services added 7.7% YoY.
- Sales of software and technical services grew 18.6% YoY thanks to tariff unification.
- Other fee and commission income declined by 53.1% YoY due to a diminished contribution from the Grain Market.



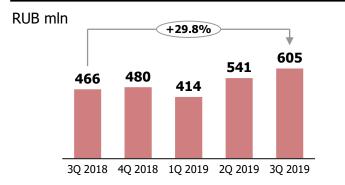
### **Equities Market**

#### Trading volumes¹

3Q 2019

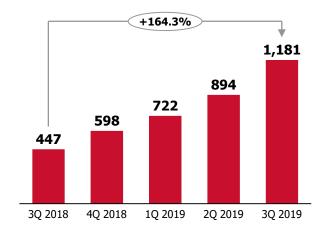


### Fee & commission income



### **Increasing popularity of Individual Investment Accounts**

Individual Investment Accounts, thousands, end-of-period



- Equity trading volumes were up by 28.3% YoY, F&C Income added 29.8% YoY.
- The average value of MOEX Russia Index grew by 17.7% YoY, contributing to higher trading volumes.
- The volatility of MOEX Russia Index was comparable to the same period a year earlier.
- The velocity of trading volumes increased in 3Q'19 compared to preceding quarters.
- MOEX's market share vs the LSE in trading of dual-listed stocks was 70% (3Q'18: 65%).



- Source: Moscow Exchange operational information and Consolidated Financial Statements, WFE
- Volumes of both primary and secondary markets
   Velocity is calculated as annualized trading volum
  - Velocity is calculated as annualized trading volumes for the period divided by the average market capitalization

### **Fixed Income Market**

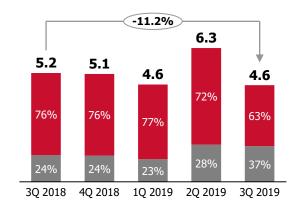
### Trading volumes¹

RUB trn

8%

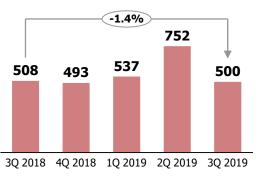
3Q 2019

Government and CBR bonds (OFZ, OBR)
 Corporate, municipal and other bonds (excl. overnight bonds)



### Fee & commission income

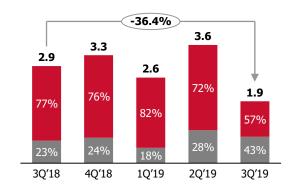
RUB mln



### **Primary market**

RUB trn

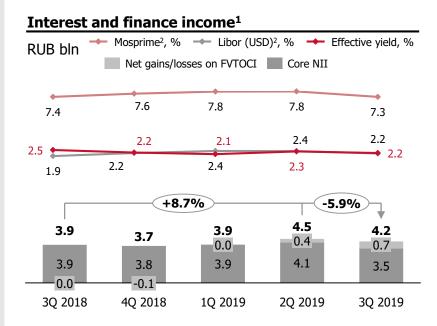
Government and CBR bonds (OFZ, OBR) Corporate, municipal and other bonds (excluding ON bonds)



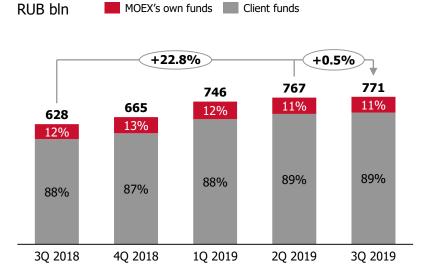
- Fee income was broadly stable (-1.4% YoY) despite an 11.2% YoY decline in trading volumes (excl. overnight bonds).
- Primary placements were down 36.4% YoY (excl. overnight bonds) due to lower placements of CBR bonds (down 60.9% YoY). Placements of OFZs were up 32.0% YoY.
- Secondary trading volumes increased by 21.8% YoY.
- The effective fee was supported by the higher share of OFZs and corporate bonds in placement volumes compared to 3Q'18.
- Liquid corporate bonds and the Finance Ministry's Eurobonds were admitted to trading in T+1 mode in Oct'19. So far, this has resulted in a ~20% increase in turnover of admitted bonds. Further admissions to T+1 are planned in 2019 and 2020.

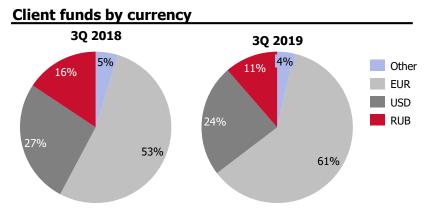


### Interest and finance income in 3Q'19

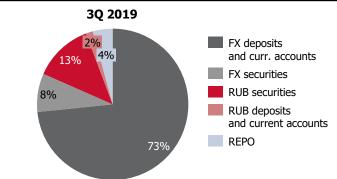












Source: NFA, Bloomberg, Moscow Exchange operational information and Consolidated Financial Statements

1 Interest and other finance income, Interest expense, Net gain on financial assets available-for-sale, Net gain on financial assets at

fair value through other comprehensive income and Foreign exchange gains less losses

2 Average daily rate for the period

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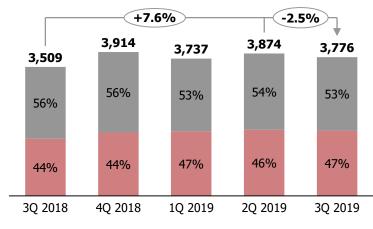
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3 Based on average daily investment portfolio sources for the period according to management accounts

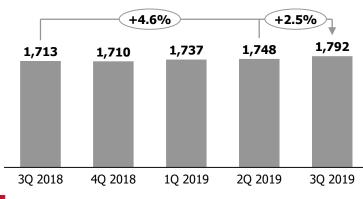
# Operating expenses in 3Q'19 (excl. provisions)

#### **Operating expenses**

- RUB mln
- General and administrative expenses Personnel expenses



**Headcount** 



#### Major expense items

RUB mln	3Q 2018	3Q 2019	Change YoY
Personnel expenses	1555.3	1776.0	14.2%
D&A and IT maintenance	1121.3	1183.1	5.5%
Remaining administrative expenses ¹	832.2	816.7	-1.9%
Incl. Professional Services	159.0	118.6	-25.4%
Total OPEX	3508.8	3775.8	7.6%
Cost / Income Ratio	35.7%	35.4%	-0.3 p.p.

#### Comments

- OPEX for 3Q'19 grew by 7.6% YoY. OPEX growth for 9M'19 stands at 8.0% YoY – the lower end of the FY2019 8%-10% guidance range.
- Personnel expenses increased by 14.2% YoY due to:
  - Headcount growth (period averages) +4.4 p.p.
  - One-off personnel expenses +3.2 p.p.
  - Salary adjustments +6.6 p.p.
- Professional services expenses declined by 25.4% YoY, largely due to the contraction of the Grain Market.
- CAPEX for the quarter was RUB 0.56 bln. CAPEX for 9M'19 was RUB 1.35 bln. FY 2019 CAPEX guidance remains at RUB 2.0-2.5 bln.



Source: Moscow Exchange, Consolidated Financial Statements

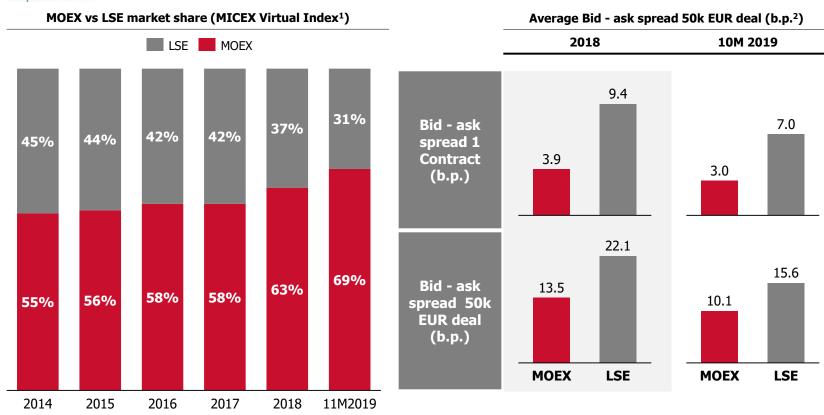
1 Remaining administrative expenses are calculated as General and administrative expenses less Depreciation of property and equipment, Amortisation of intangible assets, Equipment and intangible assets maintenance

# Appendix



# Dual listed stocks virtual index spread dynamics

Analysis provided by LiquidMetrix



- Moscow Exchange is the liquidity center for Russian securities with ~70% market share in total trading volumes
- Aggregated spreads for most liquid dual listed stocks are substantially lower in Moscow implying lower all-in trading costs •

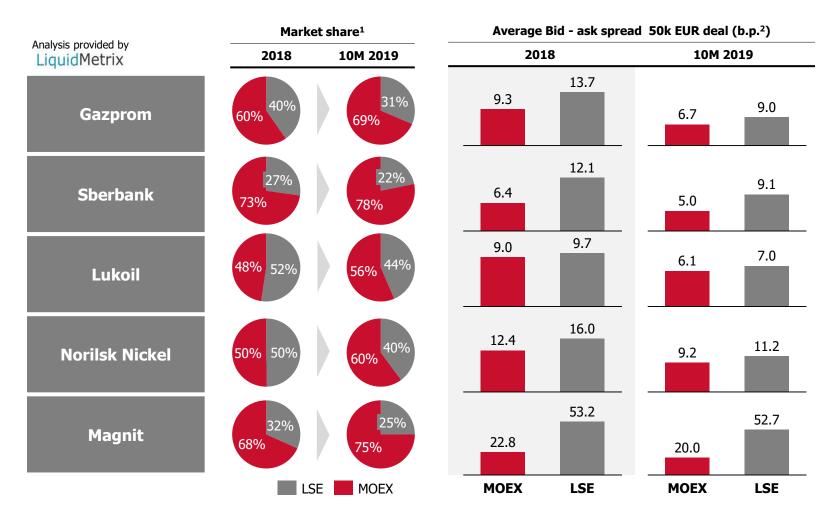
Spreads measure the bid to offer spread of the best visible orders in the book, the result is based on measurements of the order books every 30 seconds

MOSCOW **EXCHANGE**  Data as of 15 November 2019

MICEX Virtual Index - index calculated based on prices and EOB data of the most liquid Russian dual listed stocks. Data since December 2015 include trading auctions 1. on MOEX. Data for March-April 2018 are based on Bloomberg data for LSE, data for other periods were provided by Liquidmetrix

The value of the spread is quoted in basis points (0.01%) 2. Source: LiquidMetrix

# Blue Chips bid - ask spread dynamics for 50k EUR deal (1)



Bid-ask spreads for majority of the Russian "Blue Chips" are substantially lower on Moscow Exchange than on other trading venues



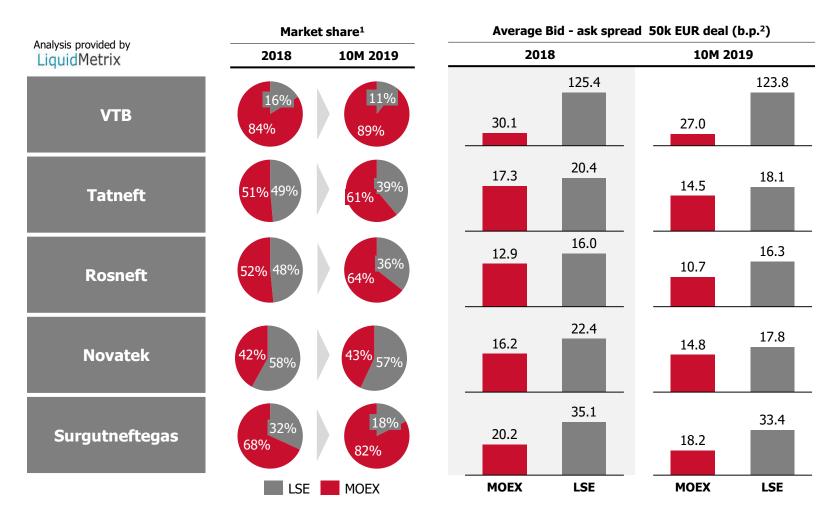
Data as of 15 November 2019

1

Data since December 2015 include trading auctions on MOEX

2 The value of the spread is quoted in basis points (0.01%) Source: LiquidMetrix

# Blue Chips bid - ask spread dynamics for 50k EUR deal (2)



Bid-ask spreads for majority of the Russian "Blue Chips" are substantially lower on Moscow Exchange than on other trading venues



Data as of 15 November 2019

1

Data since December 2015 include trading auctions on MOEX

2 The value of the spread is quoted in basis points (0.01%) Source: LiquidMetrix

# DR holders pay substantial **EXTRA FEES** to depository banks

DR program	Depositary bank	Depository Service Fee ¹ (DSF), USD per DR	Dividend Fee ² , USD per DR	DSF + Dividend Fee as % of dividend amount ³	DRs cancellatio ns fee, USD per DR
VTB Bank	BNY Mellon	0,030	0,004	99%	0,05
RusHydro	BNY Mellon	0,020	0,007	47%	0,05
Rossiyskiye Seti	BNY Mellon	0,020	0,009	38%	0,05
Surgutneftegaz	BNY Mellon	0,020	0,012	32%	0,05
ТМК	BNY Mellon	0,020	0,019	25%	0,05
FSK YeES	BNY Mellon	0,010	0,015	20%	0,05
Rostelekom	JPM	0,005	0,020	10%	0,05
Megafon	BNY Mellon	0,030	0,020	9%	0,05
Phosagro	Citi	0,020	-	5%	0,05
Gazprom	BNY Mellon	-	0,020	4%	0,05
Sberbank	JP Morgan	0,008	0,020	3%	0,05
Norilsk Nickel	BNY Mellon	0,010	0,020	2%	0,05
Rosneft	JPM	0,004	-	2%	0,05
NLMK	Deutsche Bank	0,020	-	2%	0,05
Magnit	JPM	0,008	-	2%	0,05
Tatneft	BNY Mellon	0,020	0,020	1%	0,05
Novatek	BNY Mellon	0,010	0,020	1%	0,05
Lukoil	Citi	-	0,020	1%	0,05
Severstal	Deutsche Bank	-	-	0%	0,05
Average		0.013	0.012	16%	0.05

#### Fees to be paid to depositary bank for some of DR programs of Russian companies

#### Gross DSF and dividend fees calculated for Top-3 international funds holding DRs of Russian companies⁴

Fund A	3,079,157 USD
Fund B	1,908,931 USD
Fund C	600,064 USD

# Cost of cancellation of all DRs in portfolios to local shares for Top-3 funds

Fund A	7,240,240 USD
Fund B	4,374,476 USD
Fund C	1,118,330 USD

- A depository service fee and a dividend fee are to be paid by a DR holder to the depositary bank while there are no such fees for holders of local shares
- Majority of DRs cancellations are also charged 0.05 USD per DR



Service fees are charged annually, on an arbitrary date. Calculated based on number of DRs in a client's account on the record date

Dividend fees are charged when dividends are paid

3 As % of dividend amount after tax

Calculations based on Thomson Reuters data as of June 2019

Source: BNY Mellon, Deutsche Bank, JP Morgan, Citi, Thomson Reuters

### **Dividend payments for DR holders**

Trade")

FX rate determination for dividends

 $\geq$ 

 $\geq$ 

DR holders³:

currencv

MOSCOW

**EXCHANGE** 

fiduciary or broker

FX rates for conversion of dividends are

According to information from notices for

Custodian - DR issuer has no obligation to

The conversion rate reflects a foreign

executed by the Custodian - DR issuer as principal counterparty and not as agent,

("FX

Source: Moscow Exchange

FX rate for dividends conversion

1

2

obtain the "best price" for any FX Trade

transaction

determined in a non-transparent manner

	5		6	D
	5		6	
<i>DR holders received their dividends one week later compare</i>	pared to hold	ders of th	the ordinary	ary shares

Record

date

31-May-19

3-Jun-19

31-May-19

24-Jun-19

20-Jun-19

9-Jul-19

Issuer

Inter RAO YEES

TransContainer

PIK Group

VTB Bank

RusHydro

ММК

**Local Shares** 

FX rate¹

63.2

64.4

64.4

63.5

63.5

63.2

Payable

date

18-Jun-19

13-Jun-19

13-Jun-19

8-Jul-19

8-Jul-19

26-Jul-19

DR

FX rate²

64.2

64.8

64.8

63.8

63.8

63.5

Diff.

1.6%

0.7%

0.7%

0.5%

0.5%

0.4%

**Payable** 

date

25-Jun-19

20-Jun-19

20-Jun-19

15-Jul-19

15-Jul-19

2-Aug-19

# Consolidated Statement of **Profit or Loss**

RUB min	2018	2017	% chg.
Fee and commission income	23,647.1	21,207.6	12%
Interest and finance income ¹	16,061.0	17,285.3	-7%
Other operating income	193.3	46.0	320%
Operating Income	39,901.4	38,538.9	4%
General and administrative expenses	-7,941.4	-7,278.9	9%
Personnel expenses	-6,512.3	-6,152.9	6%
Operating Expense (before Other operating expenses)	-14,453.7	-13,431.8	8%
Operating Profit Before Tax (before Other operating expenses)	25,447.7	25,107.1	1%
Other operating expenses	-1,075.2	-	-
Income tax expense	-4,652.2	-4,851.9	-4%
Net Profit	19,720.3	20,255.2	-3%
Earnings per share			
Basic earnings per share, rubles	8.76	9.02	-3%
Diluted earnings per share, rubles	8.74	8.98	-3%



# Consolidated Statement of Financial Position

RUB mln	31 December 2018	31 December 2017	% chg.
Assets:			
Cash and cash equivalents	416,391.2	273,248.6	52%
Central counterparty financial assets	3,312,020.2	2,430,083.8	36%
Financial assets ¹	310,481.1	279,152.7	11%
Property and equipment and intangible assets	23,578.2	24,944.1	-5%
Goodwill	15,971.4	15,971.4	0%
Other assets ²	4,142.4	4,369.1	-5%
Total Assets	4,082,584.5	3,027,769.7	35%
<i>RUB mln</i> Liabilities:	31 December 2018	<i>31 December 2017</i>	% chg.
Balances of market participants	606,479.8	466,860.2	30%
Overnight bank loans	5,003.1	-	-
Derivative financial liabilities	104.2	6.3	1554%
Central counterparty financial liabilities	3,312,020.2	2,430,083.8	36%
Distributions payable to holders of securities	24,676.0	2,507.8	884%
Other liabilities ³	8,696.6	7,032.8	24%
Total Liabilities	3,956,979.9	2,906,490.9	36%
Total Equity	125,604.6	121,278.8	4%
Total Liabilities and Equity	4,082,584.5	3,027,769.7	35%



Source: Moscow Exchange, Consolidated Financial Statements

- 1 Financial assets at fair value though profit or loss, Due from financial institutions, Investments available-for-sale, Financial assets at fair value through other comprehensive income
- 2 Current tax prepayments, Deferred tax asset, Other assets
- 3 Margin account, Deferred tax liability, Current tax payables, Other liabilities excluding Derivative financial liabilities

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- -volatility (a) of the Russian economy and the securities market and (b) sectors with a high level of competition that the Company and its subsidiaries operate;
- -changes in (a) domestic and international legislation and tax regulation and (b) state policies related to financial markets and securities markets;
- -competition increase from new players on the Russian market;
- -the ability to keep pace with rapid changes in science and technology environment, including the ability to use advanced features that are popular with the Company's and its subsidiaries' customers;
- -the ability to maintain continuity of the process of introduction of new competitive products and services, while keeping the competitiveness;
- -the ability to attract new customers on the domestic market and in foreign jurisdictions;
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