

Approved

Order No. MB-ZI/P-1 dated 7 April 2020
MOEX Information Security LLC

Telecommunication Services Rules

These Telecommunications Services Rules (the "Rules") of MOEX Information Security limited Liability Company (MOEX Information Security LLC, the Operator) are sample terms and conditions of an agreement entered into at the time of signing the Service Request Form (see Appendix 1 hereto) by the Client and the Operator. The Rules as amended from time to time are available at <http://informationsecurity.moex.com/>.

The Rules may be unilaterally amended from time to time by the Operator. Amendments to the Rules as well as their effective date are announced on the Operator's website at least ten calendar days before the effective date.

Amendments to the Rules may result in changes to the rights and obligations of the parties under the agreement.

The services rendered within the Rules are regulated also by the Telecommunications Service Procedures (the "Procedures"). The Procedures may be amended or supplemented at any time. The document as amended and supplemented is available at <http://informationsecurity.moex.com/>.

1. Terms and definitions

Client – a person/company entered into the Colocation Facility Telecommunications Services contract with Moscow Exchange on the terms specified in these Rules.

DC – the Data Center premises located at Shrikopodshipnikovskaya St. 11 building 9 Moscow. The DC is protected against unauthorized access, has uninterrupted power supply, temperature and humidity maintenance, dedicated firefighting systems, and other utilities, where the Client's equipment is co-located and connected to the electric power supply system to support operations.

Colocation Facility – a restricted-access zone within the DC where racks are installed.

Client Equipment – any servers (computers) and dedicated network devices (switches, routers, firewalls) placed in the Colocation Facility.

Price List – fees charged to the Client for the telecommunications services which are available on the MOEX Information Security website at <http://informationsecurity.moex.com>.

2. Procedure for executing and amending the Contract

- 2.1.** The Telecommunications Services Contract (the "Contract") is executed by submitting two (2) copies of the service request form (see Appendix No. 1 hereto) with respect to services chosen from the items listed in section 8 of the Contract (the "Services"), to the Operator. The Operator gives a unique reference number that is the contract ref. number to each such request. If the Client wishes to change the scope of the Services, it shall complete the service change form (see Appendix 2 hereto for Colocation Services (clauses 8.1-8.5 of the Contract) and Appendix 3 hereto for external access services (clause 8.6 of the Contract) and send two (2) copies thereof to the Operator. The service request forms and service change forms

may be delivered by post, courier service or via the UFG (in this case, the service request form is deemed to incorporate all requests in the electronic form executed between the Operator and the Client, including the initial service request and the Service cancellation form, if any, as well as any other request to change the scope of Services rendered by the Operator to the Client).

- 2.2.** The contract is deemed to have been signed or amended from signing the relevant application by the Operator. The Contract shall continue in full force and effect for one year and will renew for additional one-year terms unless either Party provides termination notice according to the relevant provisions of these Rules. The Contract can be renewed for an unlimited number of terms. The place of the Contract shall be Moscow. The Operator is entitled to deny certain services to the Client including for technical reasons.
- 2.3.** The Parties shall follow the Contract from the moment of receiving the service request form by the Operator until the contract is signed. The day on which the Operator signs an application for service selection is the Service commencement date.

3. Cancellation of services; Contract termination

- 3.1.** Either party may withdraw from the Contract as a whole by serving a termination statement as laid out in Appendix 4, to the other Party at least sixty (60) calendar days before the requested termination date.
- 3.2.** Termination of the Contract does not release either party from its liability to pay for the Services rendered prior to termination. In case of termination, the Parties must discharge their mutual payment obligations under the Contract by the termination date.

4. Payment of Services

- 4.1.** The Operator charge fees for the services provided hereunder in accordance with the Price List. The services (including expenses incurred by the Operator) are paid on basis of an invoice via bank transfer to the current account of the Operator.
- 4.2.** Prices for the Services are given in the Price List. The prices are in Russian Roubles exclusive of VAT. VAT is added to the charges according to the Russian law in effect during the service period.
- 4.3.** The Operator retains the right to review rates in the Price List annually to take account of inflation as set by the authorized government agency.
- 4.4.** Clients which clearing members on the MOEX relevant market, pays to the Operator for the Services in the manner set out in the CCP NCC clearing rules.
- 4.5.** If the Operator has no ability to charge for the Services according to the procedure set out in paragraph 4.4 above, it sends an invoice to the Client according to paragraphs 4.8-4.9 below.
- 4.6.** Should the Client be a non-Russian legal entity, the services may be paid in foreign currency (US dollars or Euros) in the amount equivalent to values stated in Appendix 4 hereto as converted at the exchange rate set by the Bank of Russia as of the invoice date.
- 4.7.** The Client may entrust a third party to pay for the Services. Making the payment through the third-party evidences that the Client has entrusted this third party to make payments and the Client and the third party have agreed upon the payment. In this case, the Client and the third party must not assert to the absence of the third party's intention and/or authority to make the payment for the Services. In case the Client authorizes a third party to pay for the Services, it must provide the Operator with details in writing about the third party (payer) as per the form given

in Appendix 5 to these Rules including the full name of the payer, its country of incorporation, location, number and date of the agreement under which the Services are paid.

4.8. One-off fees

4.8.1. Any one-off fee (if applicable) will be included into the invoice for monthly fees payable for the month in which the service was ordered.

4.8.2. Any invoices described in the clause above are sent and paid according clause 4.7 above.

4.8.3. After the service paid with a one-off fee was provided, the parties shall sign a service acceptance statement. The service acceptance statement is executed in two copies and sent by the Operator to the Client in the month following the month in which the Service was provided. The Client shall sign the service acceptance statement and forward it to the Operator within five business days of receiving it. If the Client has any objections concerning the provision of the services, it shall send them in writing to the Operator within five business days of receiving the service acceptance statement. In case the Client fails to submit the service acceptance statement or written objections thereto within the established timeframes, the services are considered to have been provided in full.

4.9. Monthly fees

4.9.1. The Operator issues an invoice for monthly fees upon the end of the month and send it to the Client.

4.9.2. The invoice is sent by the Operator in one of the following ways:

- By post;
- By courier service;
- As a digital copy emailed, followed by physical delivery by post or courier service (upon the Client's request).

4.9.3. Monthly fees shall be paid:

- By Russian residents: within thirty (30) days of the invoice date;
- By non-residents: within ninety (90) days of the invoice date;

If the Client does not receive an invoice within the established timeframe, it shall contact the Operator by the 10th (tenth) day of the month following the billing month to obtain the invoice duplicate (provided that the payment due date remains unchanged).

4.9.4. If the Client fails to pay on time, the Operator may:

- Demand payment of penalties calculated as zero point zero five per cent (0.05%) of total amount due for each day of delay;
- Suspend the Services provided to the Client hereunder after thirty (30) calendar days of delay (if the Services are suspended, so shall be the charge of monthly fees payable).

4.9.5. If the service period was less than one full month, the monthly fee is charged pro rata to the actual service period.

4.9.6. Upon the end of the month in which the services were provided, the parties shall sign a service acceptance statement. The service acceptance statement is executed in two copies and sent by the Operator to the Client in the month following the month in which the service was provided. The Client shall sign

the service acceptance statement and forward it to the Operator within five business days of receiving it. If the Client has any objections concerning the provision of the services, it shall send them in writing to the Operator within five business days of receiving the service acceptance statement. In case the Client fails to submit the service acceptance statement or written objections thereto within the established timeframes, the services are considered to have been provided in full.

4.10. Expenses related to performance of the Contract

4.10.1. The Client must reimburse the Operator for any duly documented expenses resulting from contract performance if they were previously agreed with the Client. This includes travel costs, expenses associated with fault correction for the Client's equipment, expenses on acquiring and tuning extra hardware required to provide the Services to the Client in the Colocation Facility, and other expenses. The total amount of expenses includes also payment made by the Operator in favor of any third parties.

4.10.2. The amount of expenses set out in the paragraph above are added to the invoice for monthly fees for the month in which the expenses were incurred by the Operator.

4.10.3. The invoicing procedure and payment obligations are set out pursuant to Clause 4.7 above.

4.10.4. Description and amount of expenses incurred by the Operator and payable by the Client are specified in the relevant invoice.

4.11. During the period of the Contract and for three (3) years afterwards, by virtue of Article 406.1 of the Russian Civil Code, the Client must reimburse the Operator in respect to any losses sustained by the Operator as a result of making it liable for breach of the law on currency regulation and currency control due to a delay in payment of an outstanding invoice or invoices by the Client or the third party involved by the Client under paragraph 4.7 above (the "Losses").

4.11.1. The amount of Losses that are subject to reimbursement by the Client is determined based on the decision to hold the Operator liable issued by the currency control authority.

4.11.2. The Client pays for Losses within sixty (60) calendar days of receiving the relevant letter of demand from the Operator. The letter shall also contain the copy of the decision to hold the Operator liable issued by the currency control authority. The Operator shall send the letter of demand to compensate for the Losses within five (5) business days of receiving the decision from the currency control authority.

4.11.3. The Client acknowledges and agrees that the Losses are subject to compensation to the benefit to the Operator even if the Contract has been declared void or invalid.

5. Responsibility

5.1. The Operator cannot be held liable for any damage incurred by the Client in excess of the amount paid by the Client for the month during which grounds arise to demand compensation.

5.2. The Operator cannot be held liable for:

- Lost profits, save for deliberate non-performance;
- Damage sustained by the Client caused by failure of software and hardware, unless such failure is caused by deliberate action or gross negligence on the part of the Operator.
- Suspension of all or a portion of services rendered hereunder, following a failure to comply with these Rules;
- Suspension of all or a portion of services rendered hereunder if the Operator has had to carry out an emergency stop of the equipment due to the reasons stated below.

5.3. Reasons for the emergency suspension of all or any Services:

- An emergency situation has taken place in the DC;
- A force majeure event has taken place;
- There is a threat of damage to the equipment of other clients, the DC's infrastructure and/or life and health;

5.4. The Client represents to the Operator that: i) the Client has been duly registered and operating legal entity or individual having all necessary rights to enter into and perform the Agreement; ii) the signatory has sufficient authority to execute the Agreement; and iii) there are no obstacles preventing the parties from executing and/or performing the Agreement. If the representations made above are breached or turn out to be ineffective and/or untrue at the moment of signing this Agreement or during its term, the Operator may terminate unilaterally the Agreement and/or recover the amount of losses incurred as a result of such breach or invalidity and/or inaccuracy. If the representations made above are breached or turn out to be ineffective and/or untrue at the moment of signing this Agreement or during its term and result in third party and/or regulatory claims, the Client must compensate the Operator for all losses and expenses including the amount of compensation paid by the Operator to the third parties and/or penalties to settle the claim.

6. Dispute resolution

6.1. The rights and obligations of the contracting Parties are subject to Russian Federation law.

6.2. The Parties shall follow Russian law with regard to any issues not covered by the Contract.

6.3. The Parties shall strive to settle any disputes arising between them from the Contract through negotiations within 30 days. If the parties fail to reach agreement, the dispute shall be referred to the Moscow Arbitration Court.

7. Confidentiality

7.1. The Parties shall treat any information received while performing this Contract as confidential. The Parties shall not disclose such information to any third parties (except as stipulated herein and as required by the applicable Russian law), unless otherwise agreed between the Operator and the Client.

8. Telecommunications Services provided by the Operator to the Client under the Contract

8.1. Connecting the Client's equipment to the data network of the Operator

8.1.1. The Operator provides the connection of the Client's equipment to its network and provides the telecommunications services by virtue of License No. 172413 dated 26 February 2019 authorizing data transmission services except voice data transmission. The services include:

- Access to the Operator's communications network;
- Connections via the network except connections intended for voice data transmission;
- Access to data transmission services provided by other telecommunications providers whose networks interact with the Operator's network.

8.1.2. The service options depending on the maximum bandwidth are as follows:

- Network connection with a bandwidth of up to 1 Gbit/s;
- Network connection with a bandwidth of up to 10 Gbit/s.

8.1.3. Technical specifications of the Operator's network (at maximum load of 70% of the bandwidth) are as follows:

- An average latency per packet is no more than 100 ms;
- Deviation of the average latency is no more than 50 ms;
- Packet loss ratio is no more than 10⁻³;
- Packet error ratio is no more than 10⁻⁴.
- The bandwidth may be 1 Gbps or 10 Gbps depending on the service option chosen.
- The bandwidth may be 1 Gbps or 10 Gbps depending on the service option chosen.

8.1.4. Interface parameters, connection protocols and configuration standards are set out in the Network Connectivity Requirements section of the Procedures.

8.1.5. The Operator provides data communication services in accordance with current statutory provisions including Federal Law "On communications" and Rules for data communication services adopted by the Government Order No 32 as of 23 January 2006.

8.1.6. The service uptime is 99.5% (ninety-nine point five).

8.1.7. The Operator retains the right to interrupt the service to carry out routine maintenance of communication means and equipment. This is made out of business hours if possible and not considered a service break if the Operator has notified the Client thereof 24 (twenty-four) hours prior to the expected maintenance and the timing of maintenance was specified in the notice.

8.2. Internet connection

8.2.1. The Operator provides the connection of the Client's colocated equipment to its network and provides telematics services by using its Telematics Service License No 172411 dated 26 February 2019. These telematics services include:

- Provision of access to the Operator's network;
- Provision of access to the IT systems of the information and telecommunications networks including the Internet;
- Reception and forwarding of telematics electronic messages.

8.2.2. Clients are able to select from the following options for the Service set out in Clause 8.2:

- Basic option: physical connection with a bandwidth of up to 1 Mbps (the volume of telematic messages is not limited);
- Additional option: scaling up the bandwidth for existing connections by 1 Mbps or less (the volume of telematic messages is not limited);
- Additional option: scaling up the bandwidth for existing connections by 10 Mbps or less (the volume of telematic messages is not limited).

8.2.3. The total bandwidth capacity ordered as per Clause 8.2.2 above, is spread between all physical connections ordered as per Clause 8.2.1.

8.2.4. Technical specifications of the Operator's network (at maximum load of 70% of the bandwidth) are as follows:

- An average latency per packet is no more than 100 ms;
- Deviation of the average latency is no more than 50 ms;
- Packet loss ratio is no more than 10^{-3} ;
- Packet error ratio is no more than 10^{-4} .

8.2.5. If the Client's equipment is connected via the Internet, an unlimited number of telematic messages is available for free.

8.2.6. Interface parameters, connection protocols and configuration standards are set out in the Network Connectivity Requirements section of the Procedures.

- 8.2.7. The Operator provides the telematics services pursuant to current statutory provisions including Federal Law "On communications" and the Rules for rendering telematic communication services (approved by the Decree of the Russian Government No. 575 of 10 September 2007).
- 8.2.8. The service uptime is 99.5% (ninety-nine point five).
- 8.2.9. The Operator retains the right to interrupt the service to carry out routine maintenance of communication means and equipment. This is made out of business hours if possible and not considered a service break if the Operator has notified the Client thereof 24 (twenty-four) hours prior to the expected maintenance and the timing of maintenance was specified in the notice.
- 8.2.10. One Internet IP-address is provided to the Client as part of the basic service option set out in Clause 8.2 above.

8.3. Internet connection for management ports

- 8.3.1. The Operator provides the connection of the management interface of the Client's equipment collocated without using a dedicated rack to its network and provides telematics services by using its Telematics Service License No 172411 dated 26 February 2019. These services include:
- Provision of access to the Operator's network;
 - Provision of access to the IT systems of the information and telecommunications networks including the Internet;
 - Reception and forwarding of telematics electronic messages.
- 8.3.2. If the Client's equipment is connected via the Internet, an unlimited number of telematic messages is available for free.
- 8.3.3. Interface parameters, connection protocols and configuration standards are set out in the Network Connectivity Requirements section of the Procedures.
- 8.3.4. The service uptime is 99.5% (ninety-nine point five).
- 8.3.5. The bandwidth capacity provided by the Service is 1 Mbps or less (with an unlimited number of telematic messages). It is spread between all connections set up as part of the Service.
- 8.3.6. The Operator retains the right to interrupt the Service to carry out routine maintenance of communication means and equipment. This is made out of business hours if possible and not considered a service break if the Operator has notified the Client thereof 24 (twenty-four) hours prior to the expected

maintenance and the timing of maintenance was specified in the notice.

- 8.3.7. One Internet IP-address is provided to the Client as part of the Service set out in Clause 8.3.1 above.

8.4. Time signal service

- 8.4.1. The Operator connects the Client equipment to its network to synchronize clocks with MOEX's PTP Grandmaster over Precision Time Protocol (PTP).

- 8.4.2. Client equipment is connected to the Operator's network for the above-mentioned purposes based on Operator's License No. 172413 Data Transmission Services Except Voice Data Transmission Services dated 26 February 2019. The equipment connection service includes:

- Access to the Operator's communications network;
- Connections via the network except connections intended for voice data transmission;
- Access to data transmission services provided by other telecommunications providers whose networks interact with the Operator's network.

- 8.4.3. Interfaces parameters, connectivity protocols and configuration specification are set out in Network Connectivity Requirements section of the Procedures.

- 8.4.4. The Operator provides data communication services in accordance with current statutory provisions including Federal Law "On communications" and Rules for data communication services adopted by the Government Order No 32 as of 23 January 2006.

- 8.4.5. The service uptime is 99.5% (ninety-nine point five).

- 8.4.6. The Operator reserves the right to suspend the Service to carry out routine maintenance of communications tools and equipment during non-business hours if possible. Routine maintenance will not be considered as a break in the provision of the Service if the Operator gives 24 (twenty-four) hour notice to the Client indicating the timing of maintenance.

8.5. Related network connectivity services

- 8.5.1. Provision of an extra Internet IP address
- The Client is provided with an extra Internet IP address;
 - The service is provided if the Client's equipment has an active connection to the Internet as per these Rules.

8.5.2. Mirroring traffic on Client connectivity ports

- 8.5.2.1. The Operator connects Client equipment to its network for traffic mirroring purposes regarding the specific client connection organized as per paragraph 8.2 above and provides the telecommunications services to transmit data based on its License No. 172413 dated 26 February 2019 authorizing data transmission services except voice data transmission, which services include:
- Access to the Operator's communications network;
 - Connections via the network except connections intended for voice data transmission;
 - Access to data transmission services provided by other telecom providers whose networks interact with the Operator's network.
- 8.5.2.2. Maximum volume of traffic: no more than the volume of traffic for the relevant connection set in accordance with paragraph 8.2 above.
- 8.5.2.3. Service request within one Contact is limited to 12 connections.
- 8.5.2.4. Network delay may differ from that applied in primary connection organized under paragraph 8.2 above.
- 8.5.2.5. Interfaces options, connectivity protocols and configuration specification are set out in Network Connectivity Requirements section of the Procedures.
- 8.5.2.6. The Operator provides data communication services in accordance with current statutory provisions including Federal Law "On communications" and Rules for data communication services adopted by the Government Order No 32 as of 23 January 2006.
- 8.5.2.7. The service uptime is 99.5% (ninety-nine point five) (if the load of the connection chosen for mirroring is no more than 50% of the maximum bandwidth).
- 8.5.2.8. The Operator reserves the right to suspend the Service to carry out routine maintenance of communications tools and equipment during non-business hours if possible. Routine maintenance will not be considered as a break in the provision of the Service if the Operator gives 24 (twenty-four) hour notice to the Client indicating the timing of maintenance.
- 8.5.2.9. The Client shall pay the one-off fee for the connection of its equipment to the Operator's network and the monthly fee for the telecommunications services according to the Price List.

8.6. External connectivity services

8.6.1. VPN access

8.6.1.1. The Operator connects Client equipment to its network to the Operator's network organized and provides the telecommunications services to transmit data based on its License No. 172413 dated 26 February 2019 authorising data transmission services except voice data transmission, which services include:

- Creating a login and password authorizing the user to establish the secure access to the Operator's network via the Internet;
- Provision of the Client with a unique IP address for every login/password combination;
- Provision of access to the Operator's network;
- Connections via the network except connections intended for voice data transmission;
- Access to data transmission services provided by other telecom providers whose networks interact with the Operator's network.

8.6.1.2. The Client shall pay the one-off fee for every login/password combination and monthly fees according to the Price List.

8.6.1.3. To receive the Service set out in this paragraph, the Client shall establish a connection to the Internet and secure the telematics services by a telecom operator on its own.

8.6.1.4. The parties undertake to treat the login/password as confidential and follow paragraph 7.1 of the Contract when transferring and using them.

8.7. The Client shall pay the one-off fee (if applicable) for the services set out in section 8 as well as monthly fee for using the resources according to the Price List.

9. Technical support and maintenance

9.1. Notifications

9.1.1. To inform clients, the Operator organizes a 24-hour information system at <http://informationsecurity.moex.com/>.

9.1.2. Clients may also be informed by phone on +7 (495) 733 95 07 (from 09:00 am to 20:00 MSK on business days).

9.2. Operator's support service

9.2.1. On request from a Client, the Operator's support service coordinates works, changes service configuration, settles problems, remedies shortages, and delivers technical specifications and recommendations. The technical support is included in the amount of this agreement.

9.2.2. The Operator's support service opens from 09:00 am to 20:00 pm MSK on business days.

9.2.3. Clients may contact the Operator by:

- Phone at +7 (495) 733-95-07 (Unified Moscow Exchange Group support service) from 08:00 am to 24:00 MSK on business days;
- Email 24/7 at colo@moex.com or help@moex.com (with case number given);
- By sending notifications to the public addresses of the Operator.

9.2.4. If contact details of the Operator's support service are changed, the Operator notifies clients thereof in due course.

9.3. Requests, response time

9.3.1. When contacting the Operator's support service, a Client shall deliver case description (with as much detail as possible), its severity level and a designated employee.

9.3.2. Cases are assigned severity level as follows:

Critical. A service is totally or almost totally unavailable or inoperable.

Serious. A service is unavailable or inoperable in part, or its velocity, capacity, performance or other parameter has deteriorated.

Potential. A Client has identified a problem or a potential problem which had not had a serious impact on the service so far.

Scheduled. A Client is going to implement changes which require reconfiguration or other action by the administrator.

9.3.3. The case severity level may be changed if a Client and/or the Operator finds out that the level was determined inaccurately.

9.3.4. Requests are sent to the support service in any of the ways established in Clause 9.2.3 hereof.

9.3.5. Critical cases should be delivered by email with a phone call followed up.

9.3.6. The Operator provides the following response time for cases depending on their severity:

Severity level	Response time	
Critical	One hour	

Serious	Four hours	
Potential	Two business days	
Scheduled	Two business days	

The response time given above is for requests received and processed during working hours of the support service. Response time for requests received outside normal working hours may be extended respectively.

9.3.7. The response time given above implies that a specialist of the Operator starts processing a request within a given timeframe, and then make the following steps depending on the request's complexity, type and size:

- Solves the problem and sends a relevant report to the Client;
- Provides a time schedule for solving the problem or recommendations for a workaround;
- Starts the recovery;
- Determines the need for further diagnostics and starts such diagnostics if needed;
- Diagnoses a problem out of the Operator's area of responsibility and provides the Client with problem analysis;
- Carries out the diagnostics or analysis, or contact the Client's designated employee to agree further steps.

9.3.8. The response time does not include time spent to contact a responsible employee of a Client (including time spent to clarify information needed to solve the problem), and time needed to authorize its representative (if necessary).

9.3.9. A part of the works with respect to the equipment (including diagnostics) may be postponed pursuant to the "Network connectivity standards" section of the Procedures available at <http://informationsecurity.moex.com/>.

9.3.10. The Operator notifies a Client if necessary, on the resolution of a problem after relevant works are completed. At the request of a Client to the Support Service, the Operator provides information on the resolution of a problem or the status of an ongoing issue.

9.4. Technical Support

9.4.1. The Operator provides technical support services as part of Services specified in Section 8 hereof and ordered by a Client.

9.4.2. Support services include also:

- Changing the Operator's network hardware configuration (upon

connection/deactivation of network services, change of network services configuration, diagnostics and network problems related to the Client's equipment);

- Diagnostics of network connections to the Operator's hardware;
- Notifications to the Client's technical support services of routine maintenance carried out to the Operator's network hardware;
- Prompt notifications to the Client's technical support services of any downtime resulting from an outage;
- Changing the Internet access restriction configuration.

9.4.3. All works are done in accordance with requirements set out Network Connection Requirements section of the Procedures.

9.4.4. Recommendations for coordinating the process of requesting and going through technical support are given in the "Requesting the services of the Operator" section of the Colocation Procedures.

9.4.5. Works are done if technically possible.

9.4.6. The Operator is entitled to refuse to perform certain tasks if it considers them irrelevant, inconsistent with services ordered by a Client, or exceeding service size/frequency/duration limits established by the Operator.

10. Identification of end users

10.1. Within one month after this Contract takes effect and then every quarter, the Client shall submit to the Operator updates of lists of persons using its front-end equipment. Such lists shall be signed by the duly authorised representative of the Client and contain the following information on such end users:

- Full names;
- Place of residence;
- Details of ID documents.

10.2. The lists of end users shall be delivered in hard copy or electronic form. The latter is possible if the electronic document is signed with qualified digital signature and the electronic document interchange agreement between the Client and the Operator is in place. The lists of end users shall be submitted by the fifth day of the quarter immediately following the reporting quarter.

11. Final provisions

11.1. The Client must not assign its rights and obligations under the Contracts without Operator's prior written consent.

11.2. The Client undertakes to submit its bank details as updated from time to time to the Operator within ten (10) business days of the date the changes took effect.

11.3. Any notices or messages under these Rules and the Contract including those submitted to notify of address change and bank details, or changes to the Terms and Conditions shall be served by the Parties in written form. Notices shall be deemed validly given if delivered by one of the following ways:

- Registered mail return receipt requested;
- Courier service with delivery confirmation by authorised persons;
- An electronic message or document via the e-data interchange system;
- Email;
- An electronic message or document sent via Client's web account;
- By disclosing information on the Operator's website;
- Otherwise if agreed the Parties.

12. Anti-corruption clause

12.1. The Parties acknowledge and confirm that each of them adheres to the zero-tolerance policy regarding bribery and corruption. This implies an absolute prohibition on corruption activities and facilitation payments. In their ordinary course of business, the Parties adhere to applicable anti-bribery and anti-corruption laws and associated policies and procedures.

12.2. The Parties guarantee that neither they, nor their employees will offer, submit, give or agree bribes (money or gifts of value) to any parties (including, but not limited to individuals, businesses and government officials) as well as request, accept or agree to accept, directly or indirectly, a bribe (money or gifts of value) from any party.

13. Banking details

Full corporate name:

MOEX Information Security Limited Liability Company

Registered address:

Office 1, 1/13 building 4 Sredniy Kislovsky pereulok Moscow Russian Federation 125009.

OGRN (Primary State Registration Number): 1187746857770

INN (Taxpayer Identification Number): 7703465919;

KPP (Tax Registration Reason Code): 770301001

Correspondence address (i.e. the address of the Operator's authorized representative):

13 Sredniy Kislovsky pereulok 125009, for Moscow Exchange

MOEX Information Security LLC holds the following licenses:

telematics services of telecommunication (No. 172411 as of 26 February 2019)
and

provider of data transfer telecommunication services (except voice mail data transfer) (No. 172413 as of 26 February 2019).

Banking details for payments in RUB:	Banking details for payments in USD:	Banking details for payments in EUR:
<p>Payable to: MOEX Information Security LLC INN/KPP: 7703465919 /770301001 Acc. 40702810110000000460 with Central Counterparty National Clearing Centre BIC: 044525646 Correspondent account: 30103810345250000646</p>	<p>Correspondent Bank: Acc. 400759950 with JPMORGAN CHASE BANK, N.A., New York, USA, swift: CHASUS33 Beneficiary's Bank: Central Counterparty National Clearing Centre, Moscow, Russia, swift NCCBRUMM Beneficiary: MOEX Information Security LLC Acc.40702840300000000460</p>	<p>Correspondent' Bank: Acc. 6231606713 with JPMORGAN AG, Frankfurt am Main, Germany, swift: CHASDEFX Beneficiary's Bank: Central Counterparty National Clearing Centre, Moscow, Russia, swift: NCCBRUMM IBAN: DE13501108006231606713 Beneficiary: MOEX Information Security LLC Acc.40702978900000000460</p>

14. Appendices:

Appendix 1 Service Request Form;

Appendix 2 Colocation Service Change Form;

Appendix 3 External Access Service Change Form

Appendix 4 Notice of Contract Termination

Appendix 5 Notice of payment by third party

Appendix No. 1 to the Telecommunications Services Rules

Заявление о выборе услуг/ Service request form

Наименование Клиента/ФИО* (Client name): _____ ;
 ОГРН/серия и номер паспорта* (OGRN/passport No): _____ ;
 ИНН/КПП (Taxpayer ID): _____ / _____ ;
 Реквизиты (Bank details): _____ ;
 Юридический адрес:/дата и место рождения*(Address): _____ ;
 Адрес электронной почты (Contact e-mail): _____ .

* Указывается при заполнении Заявления физическими лицами/ Only applies to an individual.

№	Наименование услуги/ Service name	Отметка о выборе услуги/ Selected services	Количество/ Quantity
Услуги в Зоне колокации/ Colocation service			
1.1	Подключение оборудования клиента к сети передачи данных Оператора связи, обеспечивающие скорость обмена данными не более / Network connectivity to the Network Provider infrastructure with bandwidth up to	1 Гбит/с / 1 Gbit/s	
		10 Гбит/с / 10 Gbit/s	
2.1	Подключение оборудования клиента к сети Интернет / Network connectivity to the Internet	1 подключение / 1 connection	
2.2	Увеличение суммарной ширины полосы пропускания подключений к сети Интернет на выбранную величину / Additional bandwidth for Internet connection	1 Мбит/с / 1 Mbit/s	
		10 Мбит/с / 10 Mbit/s	
2.3	Выделение одного дополнительного IP-адреса в сети Интернет/ 1 extra Internet IP address	1 IP	
3	Подключение интерфейса управления к сети Интернет / Management port connection	1 порт / 1 port	
4	Сервис точного времени по протоколу PTP / PTP time synchronization	1 подключение / 1 connection	
5	Зеркалирование трафика на портах подключения оборудования Клиента / Client Connection Mirroring	1 подключение / 1 connection	
Услуги внешних подключений/ External connectivity			
6	VPN доступ/VPN access	логин-пароль / login-password	

Особые условия
 Special conditions

От Оператора Связи
ООО «МБ Защита Информации»/
On behalf of Operator
MOEX Information Security LLC

От Клиента/ On behalf of the client

 Дата подписания Заявления
 Date of acceptance «__» _____ 20__ г./

 Дата подачи Заявления
 Service request date «__» _____ 20__ г./

Service request date

Отметка о регистрации заявления:
 (Request registration note)

Заявление подается в соответствии с Правилами оказания услуг связи / The Service request form should be sent in accordance with the Telecommunications Services Rules.

Appendix No. 2 to the Telecommunications Services Rules

Заявление об изменении Услуг в Зоне Колокации / Colocation service change form № _____ к Договору _____ /CLZ

Наименование Клиента/ФИО* (Client name): _____

* Указывается при заполнении Заявления физическими лицами/ Only applies to an individual.

№	Наименование услуги/ Service name	Отметка о выборе услуги/ Selected services	Кол-во подключаемых услуг/ Service qty to be enabled	Кол-во отключаемых услуг/ Service qty to be disabled
Услуги в Зоне колокации				
1.1	Подключение оборудования Клиента к сети передачи данных Оператора связи, обеспечивающие скорость обмена данными не более / Network connectivity to the Network Provider infrastructure with bandwidth up to	1 Гбит/с/ 1 Gbit/s		
		10 Гбит/с/ 10 Gbit/s		
2.1	Подключение оборудования Клиента к сети Интернет / Connectivity to the Internet	1 подключение/ 1 connection		
2.2	Увеличение суммарной ширины полосы пропускания подключений к сети Интернет на выбранную величину / Additional bandwidth for Internet connection	1 Мбит/с/ 1 Mbit/s		
		10 Мбит/с/ 10 Mbit/s		
2.3	Выделение одного дополнительного IP-адреса в сети Интернет/ 1 extra Internet IP address	1 шт/1 IP		
3	Подключение интерфейса управления к сети Интернет / Management port connection	1 порт/ 1 port		
4	Сервис точного времени по протоколу PTP / PTP time synchronization	1 подключение/ 1 connection		
5	Зеркалирование трафика на портах подключения оборудования Клиента / Client Connection Mirroring	1 подключение/ 1 connection		

Особые условия

Special conditions

От Оператора Связи

ООО «МБ Защита Информации»/

On behalf of Operator

MOEX Information Security LLC

От Клиента / On behalf of the client

Дата подписания Заявления

Date of acceptance «___» _____ 20__ г./

Дата подачи Заявления

Service request date «___» _____ 20__ г./

Service request date

Отметка о регистрации заявления:

(Request registration note)

Appendix No. 3 to the Telecommunications Services Rules

Заявление об изменении Услуг Внешних Подключений/ № _____ к Договору/to the Agreement _____ /CLZ External access service change form

Наименование Клиента/ФИО* (Client name): _____

* Указывается при заполнении Заявления физическими лицами/ Only applies to an individual.

Выберите один из вариантов, совмещение не допускается/choose only one option:

Заказ услуг/Service requested

№	Наименование услуги/ Service name	Вид изменения/ Change type	Кол-во / Service qty
1	Добавление VPN логина / add VPN logins	логин-пароль / login-password	

Отключение услуг/Service disabled

№	Наименование услуги/ Service name	Услуги для отключения / Services for disable
1	Отключение VPN логина / disable VPN logins	Перечислите логины для удаления: _____ _____ _____ _____

Изменение услуг/Service change

№	Наименование услуги/ Service name	Услуги для изменения / Services for changing
1	Изменение пароля VPN логина / VPN login password change	Перечислите логины для изменения: _____ _____ _____ _____

Особые условия
Special conditions

От Оператора Связи
ООО «МБ Защита Информации»/
On behalf of Operator
MOEX Information Security LLC

Дата подписания Заявления
Date of acceptance «___» _____ 20__ г./

От Клиента/ On behalf of the client

Дата подачи Заявления
Service request date «___» _____ 20__ г./

Service request date

Отметка о регистрации заявления:
(Request registration note)

Appendix No. 4 to the Telecommunications Services Rules

<please use the company's letterhead>

MOEX Information Security LLC

Notice of Contract Termination

Please accept this as a notice to terminate the Telecommunications Services Contract No. _____ dated __ _____ 20__ from __ _____ 20__.

On behalf of the Client

Date
__ _____ 20__

Appendix No. 5 to the Telecommunications Services Rules

<please use the company's letterhead>

Notice of payment by third party

We _____
inform you that the performance of payment obligations of _____
(Client name)
under Contract No. _____ dated _____ (the "Contract") concerning the services provided by the Operator under the Contract has been entrusted to the following companies:

Third party company name: _____
Country of incorporation: _____
Registered at: _____

Full name, title

Signed

L.S.